

Alzheimer Society

SOUTHWEST PARTNERS

Your *partner* in dementia care in Elgin, Middlesex and Oxford



2023 - 2024

ANNUAL REPORT

Connections matter

Message from our Board Chair



Making strategic connections

As I wrap up my final term as Chair of the Board for the Alzheimer Society Southwest Partners (AlzSWP), I am astonished when I reflect on the distance we've travelled together positioning this strong organization for the growth necessary to meet the changing needs of the region.

This year the Board of Directors and staff team completed its regional strategic planning process. Making strategic connections between the work AlzSWP does, who its current and future clients are, what their needs are, and the community partnerships necessary to be successful, was an essential part of the planning process. We worked to ensure that the plan was inclusive and comprehensive, considering segments of the community not currently using our services.

It was a big job, but the Board and staff were up to the task and I am confident that with this five-year plan, AlzSWP will be poised to best address the immediate and longer-term needs of the region it serves.

Throughout my time on the Board, I have seen the AlzSWP team experience many changes. What has always impressed me about this organization and its staff is everyone's ability and willingness to adapt and rethink how it operates and is structured, while always keeping services that meet our clients need as their number one priority.

I would like to close out by expressing how grateful I am for the professional and personal connections I've made during my time serving on our Board of Directors. I'm proud of what we as the Board of Directors have accomplished working together. It is an honour to be a part of this organization. I believe, with all my heart, the work that the talented staff and volunteers do every day is truly making an incredible difference in the lives of our clients and their families.

A handwritten signature in black ink, appearing to read 'Jessica Thomas'.

Jessica Thomas

Chair, Board of Directors, Alzheimer Society Southwest Partners

Our mission

We provide community and person-centered support and education to those impacted by dementia

Our vision

No one impacted by dementia goes unsupported

Message from our CEO



Moving our connections forward

The importance of making and sustaining meaningful connections has never been more significant. As the healthcare crisis we call dementia worsens, these connections become lifelines for our clients as well as critical partnerships in the delivery of dementia services.

One way we have evolved meaningful connections this year is through the Integrated Dementia Resource Team project which sees, for the first time, a formal partnership between the Alzheimer Society, local hospitals, and Home and Community Care Support Services. Through this program, an AlzSWP Dementia Resource Consultant (DRC) is embedded into a hospital's emergency department. Working closely with our partners, the goal of this project is to support families in the moment and, when appropriate, redirect them from hospital admission to back home with the needed community supports. Three local hospitals in our region are participating in this project — Woodstock Hospital, St. Thomas Elgin General Hospital and London Health Sciences Centre (LHSC) - University Hospital.

The impact of the work being done by our DRC team supporting this integrated model of care cannot be understated. In the first five months of the program, we have served 298 people living with cognitive change and 366 care partners; supported 528 professional consultations;

and have seen a total of 142 diversions from hospital stays which represents approximately \$5.4 million in healthcare savings.

This is but one example of the incredible work our staff and volunteer team do every day and the difference that our work makes within the overall system of care. Our work affords us the privilege of participating in the establishment of meaningful connections.

As I reflect on this past year, I am proud of our growth and how we have evolved as an organization after unification in July 2021. We have a strong foundation supported by a culture of caring, respect, collaboration and excellence. I am confident that this foundation will allow AlzSWP to move forward strategically as we deliver on the priorities set out in our 2024-2029 Strategic Plan.

The outstanding results we have achieved this year were made possible by the intentional support of our staff, volunteers, Board of Directors, clients, donors, sponsors, partners and our communities. For these connections, I am most grateful.

Carol Walters
CEO, Alzheimer Society Southwest Partners

Our connections by the numbers

3,593

TOTAL CLIENTS SERVED

1,446



CLIENTS PARTICIPATED IN THERAPEUTIC RECREATION PROGRAMS

Includes The Social, In-home Recreation, Minds in Motion® and The Mixer

1,688

NEW CLIENTS WALKED THROUGH OUR DOORS requesting assistance



16,278

TOTAL CLIENT VISITS

1,592

CLIENT GROUP SESSIONS

Includes clients participating in group sessions such as group client education, support groups and therapeutic recreation



438

VOLUNTEERS SERVED OVER

16,446 hours

valued at approximately \$509,826*

INTEGRATED DEMENTIA RESOURCE TEAM

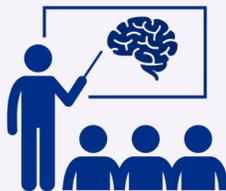


3 hospitals 664 individuals helped**

142 diversions from hospital stays

6,111

INDIVIDUALS ATTENDED



251 public education sessions

IG WEALTH MANAGEMENT

WALK FOR ALZHEIMER'S

641 WALKERS

@ALZSWP

f 4,223 FOLLOWERS

ig 320 FOLLOWERS

in 519 FOLLOWERS



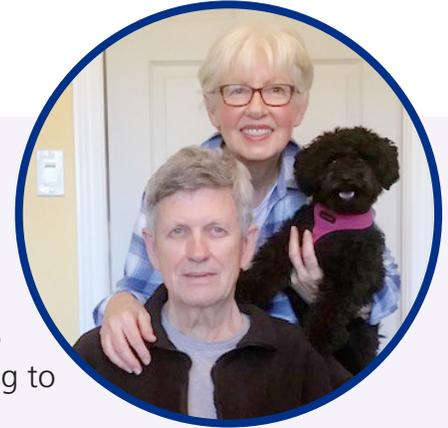
\$518,200
RAISED

*based on average wage of \$31/hr

**Includes persons living with cognitive change and care partners

Our community connections

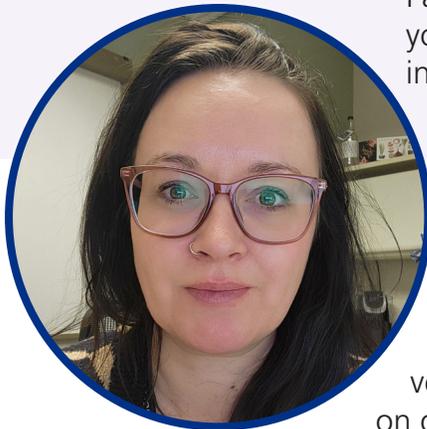
Our Fridays with Farzan were full of positivity. His genuine curiosity and patience provided Doug with the opportunity to share memories and interests in a lovely, unhurried way. Farzan was willing to help us with technical problems and laugh with us as we enjoyed the many games and activities he suggested. It was also a case of mutual love between our little dog and Farzan. We feel so fortunate to have had the experience of getting to know this kind and gentle young man.



Linda, Care Partner and **Doug**, Person Living with Dementia

Having the chance to bring warmth and joy into someone's life and connect with them is very fulfilling. By volunteering with the Alzheimer Society Southwest Partners, you can make a genuine difference in the lives of others and also enrich your own life with new perspectives and experiences. I encourage those who are interested to get involved. You'll be glad you did!

Farzan, In-home Recreation Volunteer



The Dementia Resource Consultant (DRC) role has had a very positive impact on our team in the emergency department (ED) at University Hospital. Having DRCs available to support ED staff when caring for patients with cognitive impairment and those experiencing expressive behaviours has been essential. The DRCs are proactive in identifying appropriate patients early in their ED visits to support their time in the hospital and upon discharge. This kind of support ensures that patients receive the compassionate and specialized care they need while providing our ED staff with resources to manage challenging situations.

Paulina, Geriatric Emergency Management (GEM) RN, LHSC - University Hospital

Having a monthly support group to attend with my mom has helped us transition together and the connections we've made through it are priceless. Sometimes, it felt as if there was nothing that anyone could do to help our situation, but within the group setting, we soon realized that most of the things we have experienced on Dad's journey, others have also experienced and had ideas and solutions that we could try. Through what I've learned at the Society, I have become better equipped to understand and hopefully help my mom feel that she is not going through this alone and that her feelings and well-being matter too.

Wendy, Care Partner



My husband and I have never been apart. Losing him gradually like this has been very hard. Having Wendy attend the support group with me lets me absorb what I can, and she can then fill in anything I may have missed. The group is a safe place to talk openly and honestly with others who truly understand. I've learned that I'm not alone in any of my feelings of loneliness and guilt.

Betty, Care Partner

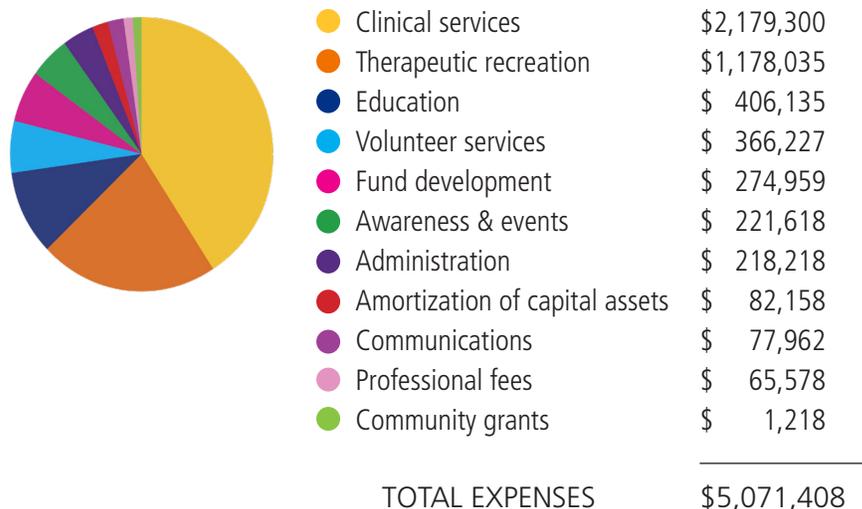
Financial summary

This financial summary is an excerpt from the complete financial statements of the organization, which were audited by BDO Canada LLP Chartered Professional Accountants, dated June 20, 2024, and as such does not contain all disclosures required under Canadian standards for not-for-profit organizations.

REVENUE



EXPENSES



Excess (deficiency) of revenue over expenses from operation \$ 462,012

Other income (Expenses) (\$450,469)

Excess of revenue over expenses	\$11,543
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Donor thank you

\$25,000+

Alzheimer Society of Ontario
Centre for Aging and Brain
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Ann & Bill Fleming
London Community Foundation
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\$1,000+

\$10,000+

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\$5,000+

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\$2,500+

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A copy of the complete financial statements is available from the Alzheimer Society Southwest Partners upon request.

Gratefully acknowledged below are the supporters and donors who made a contribution of \$1,000 or more as well as those who committed monthly gifts between April 1, 2023 and March 31, 2024. We wish to thank all the generous donors who supported our work this year.

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 Farm to Fork Media
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 Estate of Beverly Jean Gill
 Estate of Cheryl Lorraine
 Estate of Jeanie Bogusz
 Estate of Mary Ann Chrysler

Planned Giving

Helen Plaunt
 Barbara Kaiser
 June & David Wenn

Community Events

Boston Pizza
 McCormick Canada – Brisket Cookoff

Checkmating Alzheimer's - Dave Wenn
 Clovermead Adventure Farms
 Forest City Eagles – Lottery Fundraiser
 Forest City Road Races
 IODE Stirling Chapter
 Metal Man Mike - Christine & Michael Miller
 Shaw's Ice Cream
 Joan & Dennis Vollmershausen
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 Leslie Galbraith
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Geerlinks Home Hardware
 Beth Haas
 Bob Habkirk
 Happy Campers
 Henley Heroes
 Rebecca Herrington
 Highview Residence London
 Mary Hohmann
 Mallorie Howey
 Elaine Hughes
 Hugh's Barnyard Walkers
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 In it for Alz - AlzSWP Team
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 Susan Isaacs
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 Sue Kent
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 Chantelle Leeming
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 Optimistics
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 Peppy Pettigrews
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 Leslie Rand
 Remembering Ruth
 Rita's Walkers
 Kate Roe
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 Shuffle for Simonne
 Sister Crew & Extencicare Too
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 Susan & Tony's Team
 Lisa Tahk
 Laura Taylor
 Team Nelles
 Team Papa
 Team Taylor
 The Brain Cells
 The Geerlinks Gang - Oma's Army
 Tom's Tribe
 Leanne Turner
 Wendy Vergeer
 Jan Vicars
 Deb Weber
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Linda Young

Carol Walters - CEO, non-voting

Kim Durham - Recording Secretary, non-voting

Make a difference

Help us continue to make meaningful connections in our community.



alzswp.ca/donate

Connect with us

Elgin office

450 Sunset Dr, Ste 229, St. Thomas, ON N5R 5V1
519-633-4396

Middlesex office

435 Windermere Rd, London, ON N5X 2T1
519-680-2404

Oxford office

575 Peel St, Woodstock, ON N4S 1K6
519-421-2466

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