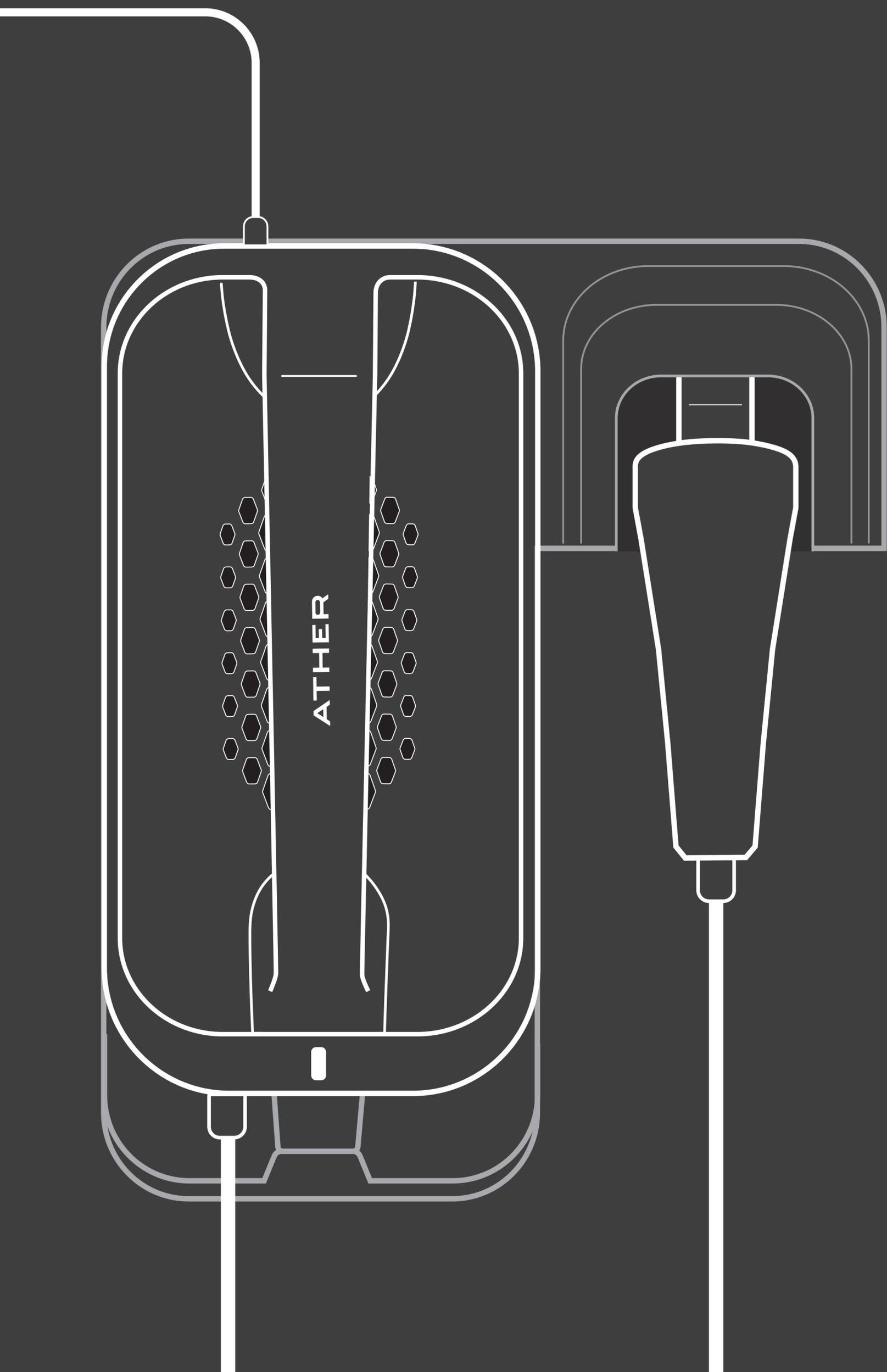


ATHER DUO™

QUICK START GUIDE

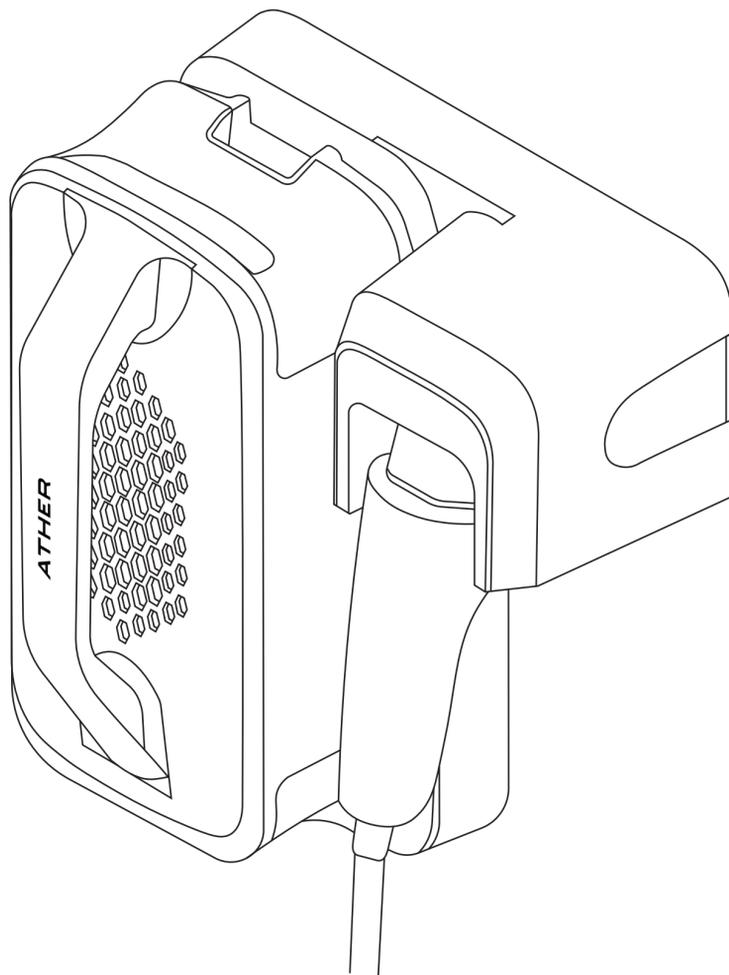


Ather Duo

A charger you can fix at your parking spot, or carry along in your boot. This or that, charge the way you like.

HOW DOES IT WORK?

1. Insert the plug into a 6A 3-pin socket.
2. Plug the charging connector into your Ather.
3. Always check, the charger vents should never be blocked for a proper air flow.
4. The LED on the charger will start blinking, the moment charging starts.



THE SPECIFICATIONS

Operating voltage and wiring	185 V AC - 275 V AC single-phase
Frequency	50 Hz
Output	59 V 12 A
Operating temperature	0°C - 45°C
Weight	2.6 kg
Dimensions	300mm x 135mm x 124mm

Charging

What do the different colours of LED communicate?

■ Solid Green Light

When connected to the vehicle - charging is done.

When not connected to the vehicle - charger is ready for use.

■ Blinking Green Light

Charging in progress.

■ Blinking Amber Light

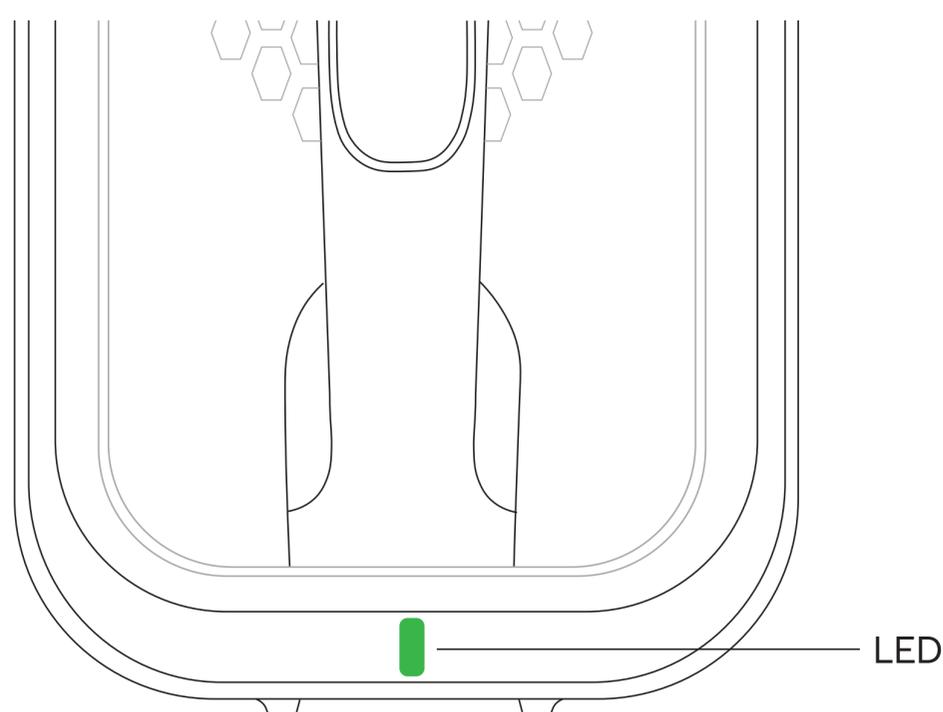
Charger software is being updated over-the-air (OTA). Leave it connected to the vehicle until it turns green.

■ Static Red Light

Fault in the charger. Switch OFF the power for 10 seconds and switch it ON again. If it fails to restart after 3 attempts, get in touch with customer support.

□ No Light

No power flow. Switch OFF and then switch ON the power. If the charger fails to restart after 3 attempts, contact customer support.



Wall Mount

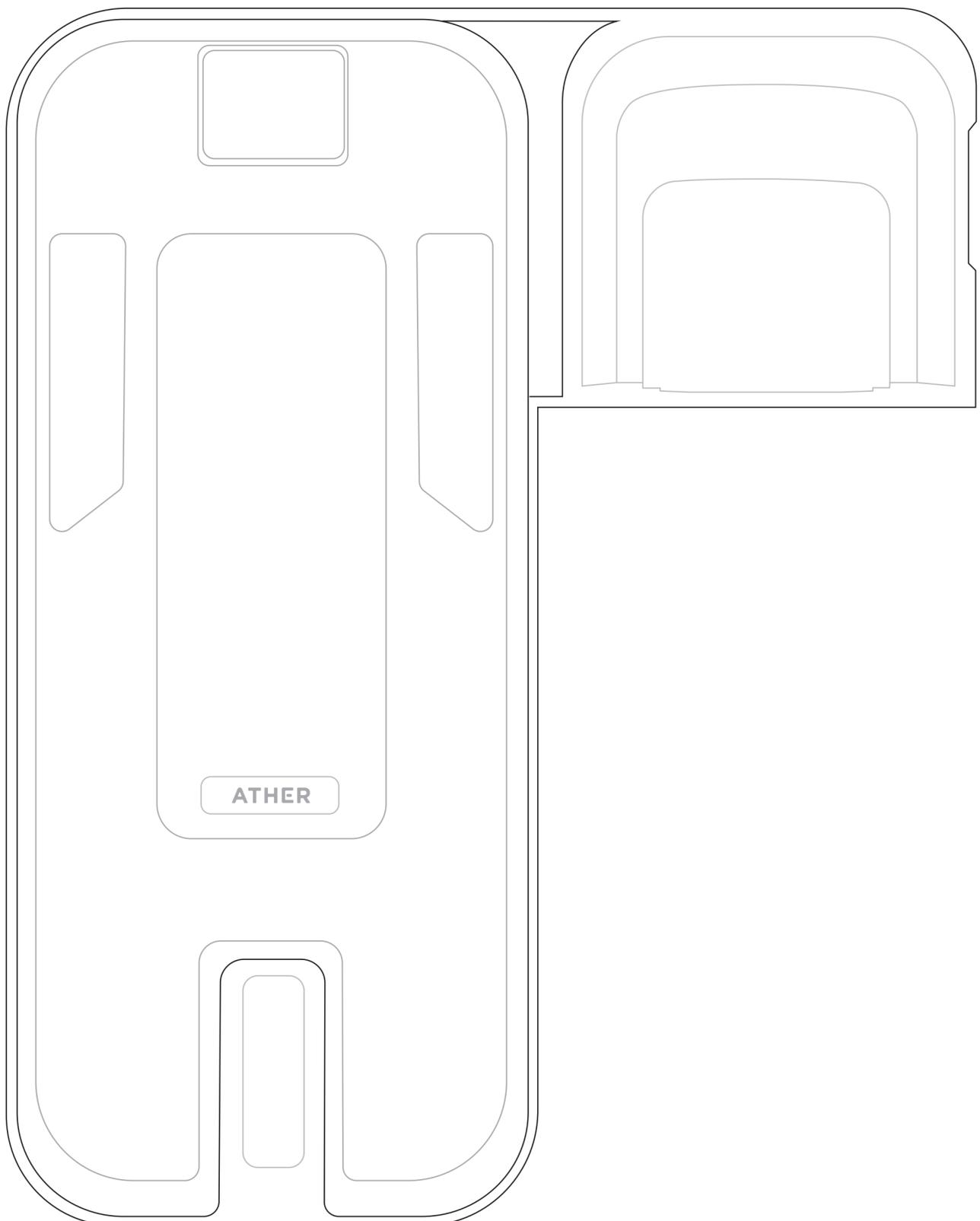
This is the accessory that turns your Duo into a fixed charger. It's got your charger's back. Literally.

WHAT'S IN THE BOX:

Wall mount x1

Mounting screws x2

Wall inserts x2



Installation

In your parking space, choose a spot on the wall close to the socket.

Get your electrician to check the following:

- Ensure the socket you will be using to plug your charger is indoors, not exposed to water and rated for 6A.
- Make sure the voltage difference between Neutral and Earth is below 25V.

Step 1: Install the wall mount at a height of 1.2m from the ground. Ensure that there's a socket close to the wall mount.

Step 2: Mark 2 holes vertically on the wall, using holes given on Wall mount for mounting under the snap cover.

Step 3: Drill holes with an M6 drill and install the wall anchors.

Step 4: Align the wall mount to the holes and fasten with the 2 mounting screws. Once done, close the screw cover.

Step 5: Attach the Duo to the wall mount, plug it in and switch it ON.

Step 6: Now you can charge your vehicle where you park. And when not charging, you can hang the charging handle in the dock.

Step 7: Use the key given in the pack to unlock the Duo from the wall mount.

Ather Duo

Safety Instructions

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Here's how to safely use your charger.

- To start charging, insert the 3-pin plug into the 3-pin socket properly, and ensure that the connection is not loose.
- Use the charger only on electrical lines secured by a fuse or MCB.
- Do not use extension cords and/or extension boxes.
- Do not use a damaged socket.
- Ensure that the area is protected against water spillage/rain and isn't damp.
- Do not operate with wet hands.
- Ensure that the wall socket has an individual switch and the plug is inserted only when the switch is OFF.
- Ensure that the cable is not stretched from the plug/socket.
- Turn ON the switch after ensuring the above points.
- Turn OFF the switch before removing the plug from the socket.
- Once the charging is done, wind up the cables around the charger and lock the cables with the strap on the side. Do not strain or pull the cable while winding. Keep it in the bag that comes with this pack.
- Ensure that the charging cable is always well-secured, so that it's never stepped on, driven over, tripped on, or undergoes any damage or stress.
- Do not use the charger with cables still wound around it.
- The charger should be regularly wiped with a clean, dry cloth to prevent accumulation of dirt and dust.
- Unplug the power cord before cleaning the charger.
- The device should be supervised when used around children.
- Do not insert foreign objects or liquids into any part of the charger.
- Use the charger only within the specified operating parameters as described in the specifications.

Wall Mount Safety Instructions

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Here's how to safely use your Wall Mount.

- It's for indoor use only.
- Keep the spare key safely.
- Incorrect usage or installation of the charger or the wall mount may cause damage to the charger or your vehicle. Any resulting damage is excluded from the New Vehicle Limited Warranty and the Charging Equipment Limited Warranty.

Warnings

⚠ Important things to keep in mind about your Duo and Wall Mount.

- Do not install the wall mount near flammable, explosive, harsh or combustible materials, chemicals or vapour. Further, do not store such material near the wall mount or the vehicle.
- Do not cover the charger when in use. Ensure that the Ather Duo's air flow is never blocked.
- Use a dry cloth to clean the wall mount and Ather Duo periodically. Do NOT wash with water, use chemicals or a wet cloth. Never spray any liquid onto the charger handle or wall plug.
- When not in use, place the Ather Duo connector in the wall mount dock to prevent exposure to moisture and contamination.
- Ensure that Ather Duo is mounted in the correct position. You know it is mounted safely when you hear a click sound.
- Do not attempt to disassemble, tamper with, or use foreign objects with the wall mount. If it appears broken or defective, avoid using it.

Refer www.atherenergy.com for warranty terms

Contact us for repair or service requirements
at +91-7676600900

DISCLAIMER:

Ather endeavours to ensure the accuracy of the information contained herein. However, Ather does not warrant the same. Your use of the Ather vehicle and the Ather Duo shall be governed by the terms of your agreement with Ather and other than as expressly set out in such an agreement, this user guide does not and will not have the effect of limiting, expanding or otherwise modifying the terms and conditions including but not limited to the warranties, set out therein. You acknowledge that any usage of the Ather vehicle and the Ather Duo in contravention to this user guide may render your warranties invalid.

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