



Get Started: Video Remote Interpreting

VRI from Deaf Services Unlimited delivers real-time, convenient and affordable American Sign Language (ASL) interpreting services using web-based video technology. The Hearing and Deaf participants are in the same location and the interpreter is located remotely.

Once your scheduled VRI services are confirmed, your DSU Interpreter Coordinator will provide:

- Detailed instructions on how to use the provided services
- A link to your DSU VRI room

DSU's VRI platform works with the most current technology, however, we recommend:

1. Confirming your system requirements
2. Installing a supported browser
3. Confirming internet speed/bandwidth
4. Confirming webcam functionality
5. Adding an external speakerphone/microphone to allow for clear and accurate communication between all people.

System Requirements

Laptop or Tablet
 A high-speed internet connection - wired or wireless
 Speakers and a microphone - built in/USB/wireless
 A webcam or HD webcam - built in or USB plug-in

Supported Operating Systems

Mac OS X with MacOS 10.11 or later
 Windows 11, 10 Home, Pro, or Enterprise

Supported Tablet and Mobile Devices

Surface PRO 2 running Win 8.1
 Surface PRO 3 running Win 10
 Apple iOS 13.0 or later, Android 6.0x or later

Supported Browsers

Windows: Chrome 102+, Edge 102+, Firefox 105+
 Mac: Safari 16.4+, Firefox 105+, Chrome 102+

Bandwidth Requirements

The bandwidth used by DSU platforms will be optimized for the best experience based on the participant and provider's network. It will automatically adjust for WiFi or wired environments.

Recommended Bandwidth for VRI

1.2 Mbps (up/down) for 720p HD video
 Receiving 1080p HD video requires 1.3 Mbps (up/down)
 Sending 1080p HD video requires 2.8 Mbps (up/down)

Suggested Headsets/Microphones/Webcams

Jabra Evolve2 65 Flex
 Logitech Zone Wireless 2
 Sony WH-1000XM5
 Shokz OpenComm 2 UC
 Bose QuietComfort Ultra Headphones
 Logitech Zone Vibe 100
 Sennheiser SC635
 Steel Series Alias
 Blue Yeti USB'
 Shure MV7
 Logitech Brio 505
 Anker PowerConf C200 2K
 Insta360 Link

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