



Welcome

**GUEST & HOTEL
INFORMATION**



Hilton

DRESDEN

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Good to know

Emergency call:

from the room telephone

0112

from mobile phone

112

Telephone - Reception

709

Telephone - Housekeeping:

735 (until 8 p.m.)

Hungry?

Bistro & Bar Ecke Frauenkirche

Cozy evenings with culinary delicacies and cocktails, a quick lunch, a sun terrace from the first awakening of spring or breakfast à la carte, there is something for every taste.

Opening hours may vary. Please inform yourself about the current opening hours on site or via the button 'Opening hours restaurants' here in the menu.

Entrance via the lobby –
or via Münzgasse

Phone: +49 (0)351 8642 832

Snack-Vending Machine

A snack vending machine with small snacks and drinks + important items for daily (hotel) needs is available 24 hours a day in the lift landing in the lobby.

Breakfast

In our hotel restaurant in the lobby, we offer you a diverse breakfast buffet.

Monday to Friday

6:30 a.m. to 10:30 a.m.

Weekend and holidays

7:00 a.m. to 11:00 a.m.

Parking / Underground Car Park

You are welcome to park your vehicle in our underground car park (for a fee).

Price per hour: 2,50€

Price per day: 28,00€

Max. entrance height = 2.00 meters

Access: Brühlsche Gasse

Check In / Out Times

Check-in: 3:00 p.m.

Check-out: 12:00 p.m.

If you plan to depart after 12:00, please inform our reception team in advance so that they can check if a later check-out is possible.

Forgot your umbrella?

At the entrance to the hotel, there is an automatic lending machine for umbrella rental.

Public Transport

You can get around Dresden well by bus, train and the Dresden Elbe ferries.

Nearby stops:

Theaterplatz (in the immediate vicinity of Dresden's Hofkirche, approx. 400 m)

Altmarkt (in the immediate vicinity of the Kulturpalast Dresden, approx. 400 m)

nearest S-Bahn stations

Mitte train station (approx. 1.6 km)
from Altmarkt by tram line 1 or 2
(3 stops)

Information on the VVO offer can be found via the button 'Verkehrsverbund Oberelbe ÖPNV für Dresden + Region' here in the menu

Tourist Information

A tourist information office is located directly opposite the hotel entrance in the QF Quartier Frauenkirche. Our concierge at the hotel also offers you a selection of cultural highlights and tourist excursions.

You can also find a bicycle rental service at the Tourist Information.

Location: directly opposite the hotel entrance in the QF Quartier Frauenkirche – basement

Phone Concierge: 745



**Freshness.
Sustainability.
Comfort.**

**BRITA water
dispensers on
all guest floors**



NEW WITH US





Dear guests,

We are pleased to inform you that BRITA water dispensers are now available on all guest floors. This means we can offer you free, fresh water at any time, both sparkling and still.

With this initiative, we not only want to increase your comfort and satisfaction, but also make an important contribution to environmental friendliness.

By reducing single-use plastic bottles, we are jointly reducing our carbon footprint – an important part of Hilton's sustainability strategy.

Enjoy refreshing water and help us protect our environment.

We are pleased that you are part of our sustainable efforts and wish you pleasant and refreshing moments with us at the Hilton Dresden.



Green Key

OUR SERVICES

Important phone numbers

Emergency call from room phone 0112
for all emergencies

Select
+49(0) 351 8642 + end digits

Concierge **745**
Our concierge will be happy to help you with any questions you may have about tickets, travel arrangements, information about the area and public transport.

Lost property **730**
If you have any questions about lost property

Housekeeping **735**
Bed linen, towels, cosmetics and all other household items
(until 8 p.m.)

Dry cleaning & laundry **733**
Express service for textile cleaning,
Laundry, shirt and ironing service
Monday to Friday
from 8.00 a.m. to 4.00 p.m.

Reception **709**
Here for you around the clock.

Reservations 00800 888 44 888
For reservations and rebookings
in all our hotels worldwide

Roomservice **812**
Ordering drinks and food for
consumption in the hotel room.

USEFUL INFORMATION FOR YOUR STAY

Charging stations for electric cars

In the Q-PARK underground car park Frauenkirche / Neumarkt, which is connected to the Hilton Dresden underground car park, there are up to 15 charging stations for electric cars.

Please follow these directions: Entrance Brühlsche Gasse (Hilton Dresden) > after the entrance turn right into the lower area > continue through the roller shutter and straight ahead to the end towards the exit > pass the exit barriers on the left (towards parking) and stay on level 1 > turn left and continue to the end (wall) > then U-turn into the next parking line > here you will find the e-charging station parking spaces marked in blue on the right-hand side.

Check In / Out Times

Check-in: 3:00 p.m.

Check-out: 12:00 a.m.

If you plan to depart after 12:00, please inform our reception team well in advance so that they can check if a later check-out is possible.

Cleaning

We offer dry cleaning, laundry, shirt and ironing service.

Call 733

Monday to Friday: 8:00 a.m. – 4:00 p.m.

All further information as well as a Laundry bag can be found in your wardrobe.

Coffee and tea making facilities

In your room you will find a kettle and a selection of instant coffee and tea. Please use the kettle only to prepare water and remove the plug from the socket after use.

Credit cards

We accept the following credit cards: Eurocard/ MasterCard, Visa, American Express, Diners Club and JCB Card.

Escape routes

The escape routes are marked with the green "Exit" sign. You can find further detailed information on the inside of your room door.

Event Services

Our experienced catering team will help you plan, organise and design any event – be it a gala dinner, a luxurious buffet or a different social framework.

Hairdryer

A hair dryer is in the wardrobe in a bag.

Housekeeping

For bed linen, towels, cosmetics and all other household items, our housekeeping team will be happy to assist you.

Please call: 735 (until 8 p.m.).

Iron and ironing board

We offer our guests an ironing service. The corresponding form and further information can be found in your wardrobe.

An iron and ironing board are deposited in the wardrobe for your use.

Line voltage

The mains voltage in Germany is 230 V.

Lockers

You will find a safe in your wardrobe. The hotel is liable for money, securities and costs deposited by you in the room safe up to a maximum of 800 euros.

Additional lockers are available free of charge at the reception.

Lost and misplaced

For help with lost property, please contact the housekeeping team on 730.

Mail/Stamps/News

You can hand in your mail at the reception desk or drop it in the mailbox at the main entrance. Stamps can be purchased from the concierge.

Incoming mail and messages left for you will be kept for you at the reception.

Minibar

The minibar in your room will be filled for you on the day of arrival, depending on the booking / booked service (included or exclusive) or according to your reserved room type. If you have previously booked without a minibar included and would like to have it filled, you are welcome to inquire about this from us (for an extra charge). In addition, you can use the refrigerator for your drinks and food.

Information for smokers

All of our 333 rooms are non-smoking rooms. We kindly ask you to use our inner courtyard on the 1st floor for smoking.

Parking / Underground Car Park

You are welcome to park your vehicle in our underground car park (for a fee).

Price per hour: 2,50€

Price per day: 28,00€

Max. entrance height = 2.00 meters

Access: Brühlsche Gasse

Pets / Assistance Dogs

Pets (dogs / cats) are welcome by us. For a one-off cleaning fee of 50,00 EUR, your pets are welcome to stay with you in our hotel.

Assistance dogs are granted unrestricted access without additional costs or cleaning fee upon presentation of an appropriate ID / document.

Toilets

(Barrier-free) Toilets can be found on the ground floor and on the 1st floor, next to the Rossini restaurant.

Window

The windows in the rooms can only be tilted. If you wish to open it completely, please contact the reception.



OUR FACILITIES

LivingWell Health Club

Stay fit during your stay

open daily

Please find out about the current opening hours on site or via the button 'Opening Hours LivingWell Health Club' here in the main menu.

Our 1,100 m² LivingWell Health Club offers everything your heart desires: from invigorating workouts to absolute relaxation. There is a heated outdoor whirlpool, saunas, a steam bath, a swimming pool and a spacious, well-equipped fitness area. Use of our saunas and steam bath is available for EUR 14.90 per person, per day.

Location: 1st floor

Telephone: 160



Pure Spa and Wellness

A place of reflection, letting go and enjoying!

Please inform yourself on site about the exact opening hours.

Your quality of life is your most precious asset!

Back, partial and full body massages

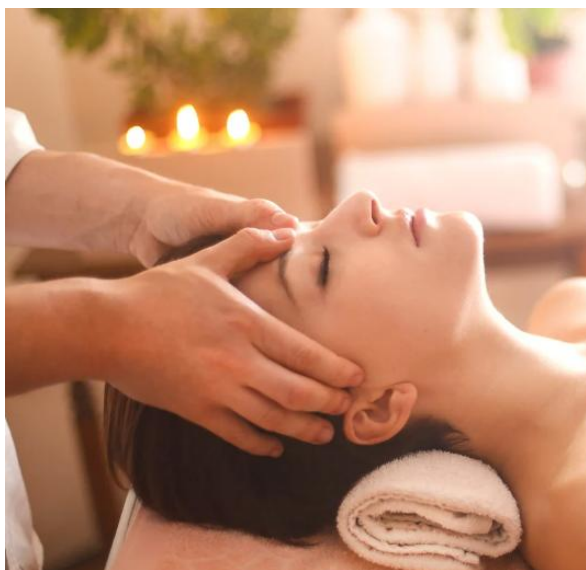
Massages relieve muscular tension through special grip techniques and pamper body and mind in equal measure.

Cosmetics:

Nourishing enjoyment for true moments of pampering. Individually for all age groups and different skin needs.

Location: 1st floor

Telephone: 952



Executive Floor and Executive Lounge

**Get ready for an exclusive
executive experience**

open daily

Please inform yourself on site about the exact opening hours

Enjoy our Executive Lounge – your exclusive space in the hotel with premium Wi-Fi, soft drinks, coffee and tea (during opening hours).

In the afternoon you can expect a small 'tea time' and in the evening small 'pre-dinner' snacks with a selection of alcoholic beverages (each at the designated service hours).

Location: Executive Lounge - 1st Floor
Executive Floor - 4. Etage
Telephone: 890



FOOD AND BEVERAGE AT THE HOTEL

ATRIUM Hotelrestaurant **A Hilton breakfast that makes you want to get up!**

Monday to Friday

6:30 a.m. to 10:30 a.m.

Weekends and holidays

7:00 a.m. to 11:00 a.m.

Look forward to the day with a fresh coffee and our Breakfast buffet - with a wide selection of hot and cold dishes. Local, regional and international specialties are part of it. Our big Hilton Sunday brunch takes place regularly. Please inform yourself about the current dates.

Location: Lobby

Telephone: 845



Bistro & Bar **Ecke Frauenkirche**

BISTRO & BAR
ECKE FRAUENKIRCHE

**Discover, taste and relax in the special
ambience with a view of the
Frauenkirche!**

The bistro is a culinary experience with a local twist. The colourful kitchen offers à la carte breakfast, lunch, cake variations, snacks and dinner. Enjoy modern and classic cocktails in a stylish ambience.

Opening hours may vary.
Please inform yourself on site or via the
button 'Opening Hours Restaurants'
here in the main menu.

Location: Entrance Münzgasse or
via Lobby

Telephone: 839



Bierhaus Dampfschiff



**Enjoy hearty, Saxon cuisine
& freshly tapped local beer.**

In this rustically furnished restaurant with lower and upper deck, we serve typical Saxon food and drinks of the best quality. The combination of homemade dishes, the famous German beer and the hearty decoration make this place a popular restaurant in Dresden

Opening hours may vary.
Please inform yourself on site or via the button 'Opening Hours Restaurants' here in the main menu.

Location: Entrance Münzgasse or use the elevator on each hotel floor right next to the rooms with end numbers 13 or 15.

Telephone: 826



Steakhouse Alte Münze



If you love first-class beef, eating here is just for you - the best beef, prepared to perfection!

Here, meat lovers enjoy the magnificent taste of perfectly grilled steaks. Steakhouse classics such as rib-eye, fillet or T-bone steak from the finest pasture-raised beef are served. The steakhouse not only convinces culinarily, but also impresses with a cozy modern interior.

Opening hours may vary.
Please inform yourself on site or via the button 'Opening Hours Restaurants' here in the main menu.

Location: Entrance Münzgasse
Telephone: 820



Café Vis À Vis

Café
VIS À VIS

**Enjoy a real coffee house atmosphere
on the Brühl Terrace!**

The reputation of this special café has spread throughout the city. Guests come from near and far to enjoy the special atmosphere of the café. In addition to a great selection of coffee and homemade cake specialties, you will be offered a fantastic view of the Elbe.

Opening hours may vary.
Please inform yourself on site or via the button 'Opening Hours Restaurants' here in the main menu.

Location: Via the glass hotel corridor (1st floor, transition to the Sekundogenitur) or via the outer entrance via Brühl's terrace

Telephone: 855



Roomservice

Order food and drinks or your breakfast to your room

Room service hours 06:00 – 22:00.

You can find our room service offers via the button 'Room service' on our hotel information + services page.

Among other things, we offer you:

- Breakfast
- Salate & Snacks
- Soups
- Burger
- Sandwich
- Pasta
- Desserts
- Hot drinks
- Soft drinks
- Beers
- Wines

Order: 812



PHONE, INTERNET, TV

Room telephone

Our room telephone has pre-programmed speed dial keys, which you can use to reach our reception, the concierge or our housekeeping team.

Voicemail

If the Message icon lights up on your phone, you've received a new message. Press "Message" and follow the prompt.

Wake-up call

Please contact our reception team at 709. To program an automatic wake-up call, please press the "Wake-up call" button on the phone and follow the prompt.

Internet

The entire hotel is equipped with free Wi-Fi. To connect to your room, select the "Hilton Honors" SSID and free Internet access is available in all public areas with the "Hilton Honors Public" SSID.

TV

Numerous German and international channels are available on your TV in your room.

For example, you will find French, Spanish, Turkish or Arabian channels in our Program.

In addition, you can set wake-up calls and retrieve hotel information via the TV.

TRAVELING FOR BUSINESS

Business Center

daily

Our business center is equipped with high-speed internet and a Windows computer with printer.

Layer: On the ground floor to the left of the elevators

Telephone: 709

Conference

daily

The Conference Center is prepared for any kind of celebration or event. The large ballroom can accommodate up to 420 participants, and the adjoining foyer with a view of the famous Fürstenzug is perfect for exhibitions and product presentations. Two other special rooms, which are located in the historic building (the Sekundogenitur), are also available.

Location: Congress Center via the corridor via the lobby and shopping arcade

Telephone: 880

Meetings and Discussions

daily

The 6 meeting rooms in the conference area are well suited for seminars and confidential meetings.

They are equipped with fast Wi-Fi, an audio system on request, video projectors and microphones.

A catering service can be booked. Our dedicated team will do everything to make your meeting or private party a real success.

Location: 1st Floor > Follow the
Executive Lounge corridor
Telephone: 880



YOUR SAFETY

WE RESPECT YOUR PRIVACY. HOWEVER, WE RESERVE THE RIGHT TO VISUALLY INSPECT EACH OF OUR HOTEL ROOMS EVERY 24 HOURS TO GUARANTEE THE WELL-BEING OF OUR GUESTS AND TO CHECK THE CONDITION OF THE ROOM.

YOUR SAFETY IS VERY IMPORTANT TO US. THEREFORE, PLEASE TAKE THE TIME TO READ THE SAFETY INSTRUCTIONS BELOW THOROUGHLY.

ROOM MAP

Please do not store the key card near magnetic or electrical devices, such as in the immediate vicinity of mobile phones. For safety reasons, a key card is required to use the lifts. Our reception team will provide you with a replacement card in case of loss. Please understand that we will ask for identification if you need a replacement key. (*)

HEALTH

There are two hospitals near the hotel:

- o Dresden University Hospital (3 km)
- o Dresden-Friedrichstadt Hospital (3 km)

In case of a medical emergency, please contact the reception.

WINDOW

The windows in the rooms can only be tilted. If you wish to open it completely, please contact the reception.

FIRE AND SAFETY REGULATIONS

The Hilton Dresden is equipped with an automatic fire alarm and sprinkler system. Our fire alarm system consists of automatic fire detection and audible alarm. We have several emergency escape routes. You can find more detailed information on the inside of your room door.

The escape routes are marked with the green "Exit" sign. Extinguishing equipment can be found in the designated cabinets in the hallway. If the building needs to be evacuated, please close the windows and doors and leave your room immediately. In this case, please do not use a lift and instead follow the "Exit" signs in the corridors and go to the signposted meeting point. If you need assistance, please contact the reception.

Attention: If you notice anything unusual in the corridors and corridors, please inform the reception immediately.

SIGHTS

Church of Our Lady Dresden

The city's landmark is located right next to the Hilton Dresden.

The times of the "open church" vary. Please contact our concierge for more information.

Location: right next to the hotel

Dresden Castle

Stable Courtyard (Stallhof) & Green Vault (Grünes Gewölbe)

The Dresden Castle is located right next to the hotel and houses many high-quality museums and exhibitions, including the famous Green Vault and the Dresden Armoury. The Stallhof (entrance directly next to the Hotel is the oldest tournament ground in the world that has been preserved in its original design.

Location: Entrance castle past the Fürstenzug - then left

Fürstenzug

The Fürstenzug, an approx. 100 meter long mural of the ancestral gallery of the margraves, dukes, electors and kings from the House of Wettin ruling in Saxony. It consists of about 23,000 Tile from Meissen Porcelain and is considered the largest Porcelain mural the world

Location: right next to the hotel

Semperoper

The Semperoper in Dresden is the venue of the Dresden State Opera, which has a long historical tradition. It is named after the architect Gottfried Semper and was built in the Neo-Renaissance style

Location: Theaterplatz – from the hotel behind the Hofkirche

Dresden Zwinger

The Dresden Zwinger is one of the most famous baroque buildings in Germany. It houses a variety of museums and is also known for the performances of the Dresden Residence Concerts.

Location: right next to the Semperoper on Theaterplatz

Saxon Steamboat fleet

The 'White Fleet' is the oldest and largest paddle steamer fleet in the world with its nine historic paddle steamers (and 2 modern saloon ships). You can drive from the Terrassenufer to Pillnitz and Saxon Switzerland or in the direction of the porcelain city of Meissen.

Location: the piers can be reached from the Frauenkirche via Münzgasse to the Terrassenufer

Golden Horseman

The Golden Horseman is an imposing equestrian statue of the Saxon Elector and Polish King August the Strong.

Location: over the Augustus Bridge
straight ahead on the New Town
Market

Pfunds Molkerei (Dairy)

'The most beautiful milk shop in the world' was opened by the Pfund brothers in 1892 and today offers a wide variety of cheese specialities and regional products in addition to a fascinating look.

Location: Bautzner Strasse 79 /
Dresden (Neustadt)

Wackerbarth Castle

The roots of Wackerbarth Castle lie in the centuries-old tradition of enjoyment in the Saxon Elbe Valley: For more than 850 years, viticulture has shaped the landscape and the lives of the people; 180 years ago, cellar masters from Reims brought the French art of sparkling wine preparation to Radebeul. Today, Wackerbarth Castle is Europe's first adventure winery.

You can reach Wackerbarth Castle by car or via the S-Bahn lines of the VVO (approx. 20 min travel time)

Meissen

The City of Porcelain. The city on the Elbe owes its foundation to Henry I, who had a castle built high above the Elbe in 929. There, the Albrechtsburg still forms the horizon today and is considered the oldest castle in Germany. This is also where the MEISSEN® brand was born, whose "white gold" under the logo of the blue swords is coveted all over the world.

You can reach Meissen by car or via the S-Bahn lines of the VVO (approx. 30 min travel time)

Saxon Switzerland

Saxon Switzerland is the German part of the Elbe Sandstone Mountains. Bizarre rock formations, a beautiful natural landscape and Germany's most beautiful hiking trails await you, including the Malerweg.

You can reach Saxon Switzerland by car or via the S-Bahn lines of the VVO (approx. 30 min travel time)

Castle Moritzburg

Moritzburg Castle is the former hunting lodge of August the Strong and is located in the municipality Moritzburg. In 1972, the castle served as a backdrop for the German Christmas cult film classic 'Three Hazelnuts for Cinderella'.

You can reach Moritzburg by car or, among other things, with the historic Löbnitz grundbahn (narrow-gauge railway) from Radebeul (approx. 30 minutes travel time).

SHOPPING

QF Passage

Quartier Frauenkirche

The QF Passage is centrally located on Dresden's Neumarkt. On 3 floors you can expect boutiques with selected evening wear, fashion stores with trendy brands and the latest collections from the catwalks of this world.

Altmarkt-Galerie Dresden

Dresden's largest variety of shopping

Exclusive fashion brands such as GUESS, BOSS, OLYMP or Maison 123 awaits you in 200 shops & a varied shopping experience with shops such as Apple, Saturn, SportScheck, Hugendubel as well as local delicacies at Café Kreutzkamm, Viba Sweets and Dr. Quendt.

Prager Strasse – 'shopping mile'

In Prager Strasse (approx. 500 m from the hotel) you will find another diverse shopping mile. From a Galeria department store to the Centrum Galerie to a Globetrotter store, there is a wide range of shopping opportunities for you.

Pharmacies

Guten Tag Pharmacy

approx. 600 m, Webergasse 1 in the Altmarkt Galerie, Tel. 0351 48673661

Pharmacy Haus Postplatz

approx. 800 m, Postplatz 2
Phone 0351 48674005

Bahnhof Pharmacy in the main station open daily

approx. 2 km, main station – exit
Bayerische Strasse, Tel. 0351 26731960



Hilton Honors™

Join Hilton Honors now and earn bonus points.

- Earn points for free Nights
- Enjoy free Wi-Fi
- Earn points for your restaurant visit in the restaurants operated by the Hilton Dresden
- Choose the exact room you want to stay in advance (only via the Hilton Honors app)

Register now quickly, easily and free of charge with our reception team or visit us on Honors.com.



SUSTAINABILITY

WE ARE GREEN KEY CERTIFIED.

Green Key is part of the international Foundation for Environmental Education (FEE) and is active worldwide as a certifier for sustainable tourism businesses.

The topic of sustainability is considered holistically in the areas of ecology, social affairs and economy.

International Environmental Award



Green Key

Hilton Dresden

VALID UNTIL DEC

2026

Green Key is an eco-label for tourism and leisure establishments and is awarded to establishments that fulfil a list of environmental requirements. Obtaining Green Key demonstrates the establishments' efforts to develop an environmental friendly, sustainable and responsible business and the responsibility of the establishment for its surroundings and society.

FEE Germany (DGU)
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Robert Lorenz
Robert Lorenz
National Green Key Operator

www.greenkey.global



When life is
go, go, go,

**IT
MATTERS
WHERE
YOU
STAY.™**



Hilton
FOR THE STAY™