
WORKSHOP ABSTRACT

Special Interest Group (SIG) "Excellent Integrated Care in a Complex World" A Personalised integrated Care Approach

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Roelof Ettema¹, Marlou de Kuiper, Ruben van Zelm, John Eastwood²

1: University Of Applied Sciences, Utrecht, Netherlands

2: University of Sidney, Sidney, New South Wales, Australia

Background: Ideally, fellow citizens with a care need should feel supported in order to participate in society as optimally as possible. This should be accompanied by the highest possible quality of life, at the lowest possible cost (triple aim) and with more meaning for care providers (quadruple aim).

The reality, however, is that the care needs of citizens are becoming increasingly complex and are still being approached by more individually acting professionals, which simultaneously results in fragmented care.

The SIG 'Excellent Integrated Care in a Complex world' is made up of researchers in health and social care who support professionals with collective evidence for effective interventions and evidence for effective application in Integrated Care networks. Therefore exchange of knowledge, expertise and experiences of all attendees is central in this workshop.

Audience:

If you work in health or social care and would like to share or collect ideas about research, you are most welcome. We are considering:

1. International perspectives on dynamic networks for delivering personalised care: perspectives from different countries
2. Jointly developing Generic Principles

Approach

In a workshop of 60 minutes (45 minutes audience interaction time), with group work and pitches

a. Opening and short introduction (5")

b. Short presentation about our findings (5")

c. Interaction between participants in groups using 'Open Space Method' in two rounds, aiming at discussing the perspectives from different countries based on a case we will provide (30")

d. Pitches, conclusions and general reflections (15")

Outcomes: We end up with lessons learned and sum these up in take home messages. Attendees are invited to write these down and take these with them.

Key people from SIG network

Roelof Ettema PhD

Ruben van Zelm

Open Spaces Method: An Open Space can be used not only for hosting meetings or conferences, but also for symposiums or conflict resolutions. It focuses on self-organisation and is especially scalable and adaptable - used for groups of 5 to 2000+ people. The participants create and manage the agenda and take responsibility for facilitating all of the topics.

Open Space operates under four principles and one law. The four principles are:

- Whoever comes are the right people
- Whatever happens is the only thing that could have happened.
- When it starts is the right time
- When it's over it's over