

WARRANTY CARD

(2025 VERSION-COMPLIANT WITH RIGHT TO REPAIR LAW)

LIMITED WARRANTY

JK Imaging Ltd. ("JKI"), warrants **KODAK PIXPRO** Digital Cameras and Devices, when purchased directly or from one of JKI's authorized dealers and resellers and are warranted against defects in materials or workmanship under normal use for a period of one (1) year from the date of original purchase. This limited warranty extends only to the original purchasers, is not transferable, excludes all accessory parts and is valid only in the original country of purchase. In the event that your product is proven to be defective upon inspection by JKI and provided that the defect occurred under normal and proper use within one (1) year from the date of original purchase, JKI will, at its sole discretion, repair or replace said camera or device with new or refurbished products or parts, including any product or parts determined to be defective. The exchanged or replaced product and/or parts will be covered under this warranty for the remainder of the original product's warranty period.

This limited warranty only covers defects in materials or workmanship during ordinary consumers use and does not apply in the following cases:

- (a) Loss of or damage as a result of wear, tear, accidents, misuse, abuse, negligence, sand, liquids, impact, improper storage, battery leakage, electrical current fluctuations or failure to follow operating instructions, maintenance or environmental instructions prescribed in the product's User Manual
- (b) If service or disassembly in a manner that caused the defect by persons other than JKI or a JKI authorized service provider
- (c) Use of parts not manufactured or supplied by JKI
- (d) If the original factory-applied serial number has been altered or removed
- (e) If incompatible or defective parts, not meeting product specifications, caused the malfunction

Right to Repair Compliance:

In compliance with the Right to Repair laws enacted in California (effective July 1, 2024) and Oregon (effective January 1, 2025), JK Imaging Ltd. affirms the following: (i) Warranty coverage shall not be voided solely due to the product being serviced by an independent repair provider or the consumer, or the use of compatible replacement parts not manufactured or supplied by JKI. (ii) JKI will honor this Limited Warranty for any covered defects that are not caused by improper repair or incompatible parts. (iii) JKI will make available to consumers and independent repair providers the parts, tools, and documentation necessary to diagnose, maintain, and repair KODAK PIXPRO products, for a period consistent with applicable state Right to Repair laws (no less than seven (7) years from the date of manufacture for digital electronic equipment).

Limitation of Warranty:

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY, JKI MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. JKI EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTIES IMPOSED BY LAW THAT MAY NOT BE DISCLAIMED ARE STRICTLY LIMITED TO THE TERMS OF THIS EXPRESSED LIMITED WARRANTY.

JKI is not liable for any indirect, incidental, special or consequential damages caused by the product or the failure of the product to perform, including, and without limitations, any damages arising from loss of use or lost business, revenue, profits, data or goodwill. JKI shall not be liable for any claim made by a third party or made by you for a third party. This limitation applies whether damages are sought, or a claim made, under this Limited Warranty or as a tort claim (including negligence and strict product liability), a contract claim, or any other claim. This limitation cannot be waived or amended by any person. This limitation of liability will be effective even if JKI or an authorized representative has been advised by you of the possibility of any such damages.

To receive warranty assistance:

Technical support for your product can be obtained as follows:

- Visit the JK Imaging Ltd. website at <http://www.kodakpixpro.com> for online technical support.

To expedite service, have your product model, serial number, and date of purchase available prior to contacting JKI. A JKI Customer Care representative will attempt to diagnose the nature of the problem. If the problem you are experiencing cannot be resolved over the telephone, you may be requested to send the product in for service. Once the JKI Customer Care representative has advised you to send in your product, follow the procedures below for mail-in service:

Mail-In Service:

- 1) Back-up any images, photos, videos, software or other data you have stored on the product and remove any SD/memory cards (unless otherwise instructed). In no event shall JKI be responsible for saving, keeping or maintaining any image or data residing on a product (internally or on installed SD/memory card) received for service, nor shall JKI be responsible for any damage or loss.
- 2) Complete the RMA (Return Material Authorization) form provided to you by the JKI Customer Care representative. IMPORTANT NOTE: You must contact JKI and complete this form prior to returning your product for service. Failure to do so may result in having your product returned without service.
- 3) Send the product, freight prepaid and insured, either in its original packaging or secure packaging to the address listed on the RMA form. Include the completed RMA form and a copy of your dated purchase receipt. Remove any other components not originally included with the product. This includes, but is not limited to, SD cards, HD/CD media cards, carrying cases or other items associated with the product's use. JKI will not be responsible for any damage or loss during shipment.
- 4) Follow instructions on the RMA form. Failure to do so may delay services.

If upon receipt of the product, it is determined that the defect is not covered by this Limited Warranty, you will be contacted to determine whether the product can be repaired for a charge or whether the product should be returned to you unrepaid.

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