

MILCHEL



ABOUT MILCHEL INTERNATIONAL STUDENTS' HOSTEL



Established in 1997 by founders Mildred Yong and Rachel Yong, MILCHEL International Students' Hostel began as a humble initiative operating from a few scattered three-room flats. With a heartfelt vision to create a nurturing home away from home, our founders dedicated themselves to providing more than just accommodation. They aimed to offer care, character development, and academic support to international students in Singapore.

The journey was filled with challenges, but the reward has been immeasurable. Witnessing our students grow into responsible, confident, and accomplished young adults remains our greatest joy. Over the years, MILCHEL has blossomed into a well-established and respected boarding home, offering a safe, supportive, and enriching environment where students can thrive.

At MILCHEL, we foster a strong sense of community, guiding students through their formative years and preparing them for a bright future. As we continue to grow, our mission remains unwavering—to inspire, nurture, and empower the next generation of leaders, professionals, and global citizens.

M >> **Magnanimous**

I >> **Integrity**

L >> **Loving-kindness**

C >> **Compassionate**

H >> **Holistic Living**

E >> **Effort**

L >> **Leadership**

>> **VISION**

To set the standard for student accommodations by delivering unparalleled care and a supportive environment for international students in Singapore.

>> **MISSION**

- Caring for students with unwavering dedication.
- Loving students by fostering a nurturing and supportive environment.
- Providing a home where students feel safe, comfortable, and valued.
- Guiding students to develop strong character.
- Engaging students to strive for excellence and reach their fullest potential.

WHO IS MILCHEL

Located in central Singapore, Milchel is a unique student hostel that its boarders proudly call home. While fostering a warm and nurturing environment, Milchel also operates with a structured and systematic approach to support students during their formative years.

Guided by its vision to set the standard for student hostels in delivering unparalleled care, Milchel ensures every boarder—fondly known as a Milchelian—receives exceptional support and attention. As a testament to its quality service, Milchel was honored by the Singapore Tourism Board, winning Best Hostel for International Students Studying in Singapore in 2006 and receiving another nomination in 2008.

At Milchel, our dedicated team is committed to our mission:

- To care for every Milchelian
- To love and support them like family
- To provide a home where they feel safe and valued
- To guide them in building strong character
- To engage them in reaching their fullest potential

Michel is more than just a hostel—it's a home where international students can grow, thrive, and create lifelong memories.

WHY MILCHEL

At Milchel, we treat every Milchelian as our own, providing the care, guidance, and support they need to grow and thrive.

Our decisions are always guided by one key principle: the well-being and future of our Milchelians. In an ever-changing world, we recognize the challenges and experiences that each new generation faces. With over 20 years of experience, we continuously review and refine our teaching and mentoring approaches to ensure we provide the best possible support.

At Milchel, our mission goes beyond just providing a place to stay—we strive to:

- Educate Minds – Educating students with knowledge
- Nurture Hearts – Creating a warm and supportive environment
- Empower Lives – Helping every Milchelian grow into their best self

Michel isn't just a hostel; it's a home where students receive the care and guidance they need to shape a bright future.



MILCHEL TEAM



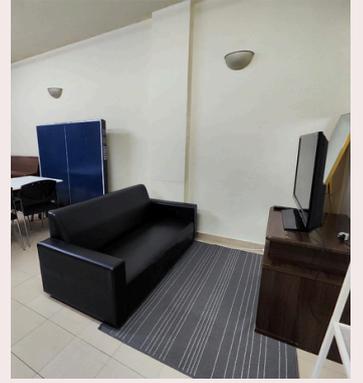
OUR HOSTELS



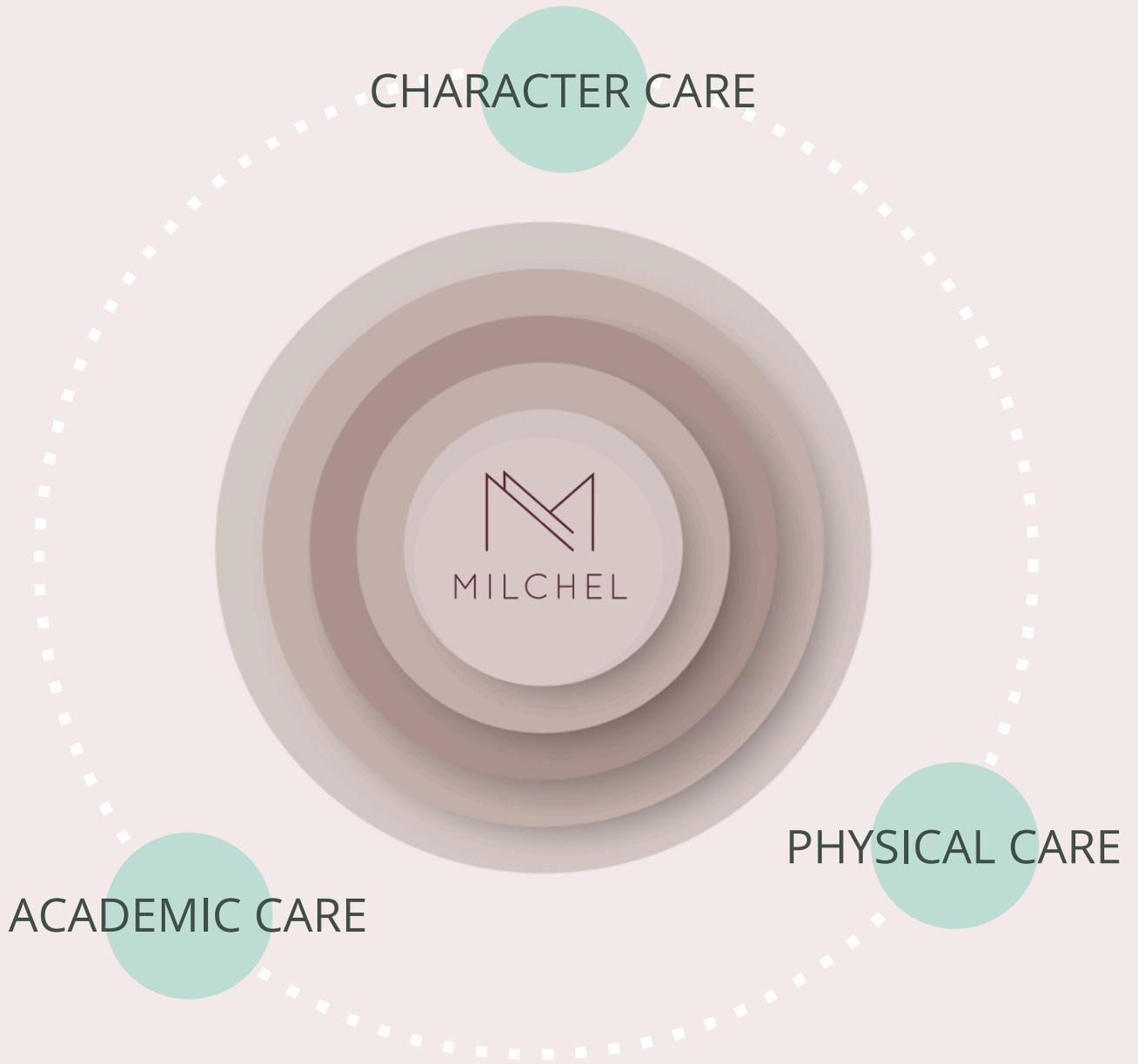
MILCHEL STUDENT HOSTEL



MILCHEL TERTIARY HOSTEL



MILCHEL 3 CARES



ACADEMIC CARES



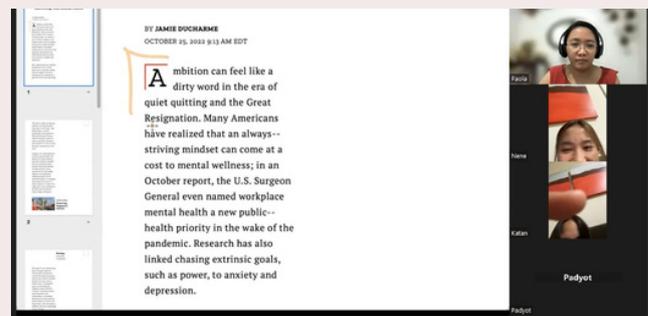
STUDY SESSION

MINDFULNESS
PRACTICE



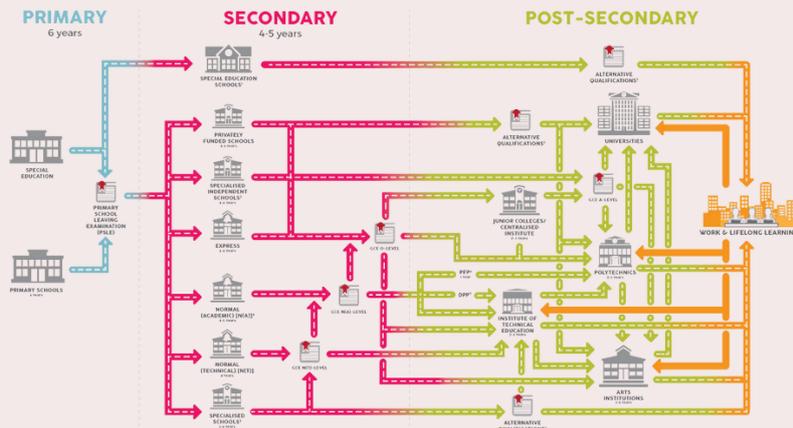
TARGET SETTING &
RESULTS MONITORING

ENGLISH
IMPROVEMENT PROGRAM



ACADEMIC CARES

Singapore's Education System: An Overview



ACADEMIC
CONSULTATION &
PATHWAY
GUIDANCE

GUARDIANSHIP FOR
SCHOOL
AND LIAISING BETWEEN
SCHOOL AND PARENTS



CHARACTER CARES



PHILANTHROPY &
HUMANITARIAN

LEVEL 3



LEADERSHIP

LEVEL 2



CONDUCT AND MANNERISM
GOOD VALUES AND CHARACTER

LEVEL 1

CHARACTER CARES

CHARITY
ACTIVITY TO
NURTURE
HUMANITY



TEACH &
SHARE



MOTIVATIONAL
AND GUIDANCE
TALKS



LEADERSHIP
TRAINING



TEAMWORK
ACTIVITIES



BONDING
THROUGH
FOOD



EXPERIENTIAL
LEARNING



JUNIOR LIFE
SKILL



CHARACTER CARES

MILCHEL NIGHT (YEAR-END PARTY)



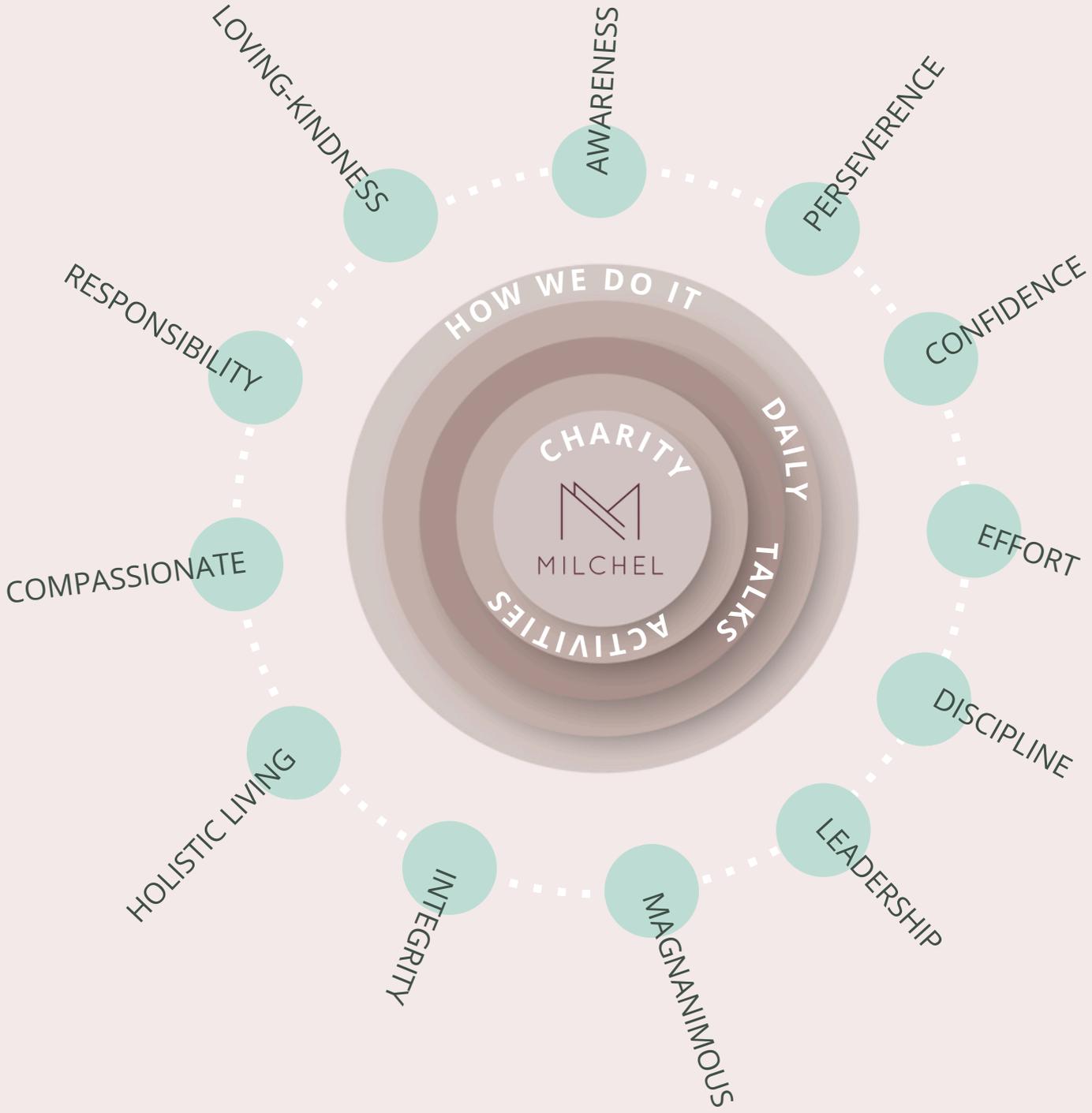
BIRTHDAY & FESTIVE CELEBRATION



MILCHEL CONNECTS NEWSLETTER



CHARACTER CARES



PHYSICAL CARES

- » 3 meals daily
- » Pocket money system
- » Laundry, ironing & housekeeping
- » Air-conditioned bedroom
- » Safety box (one per room)
- » Individual bathroom
- » Study table, wardrobe and bed set for each student. Blanket & pillow are provided.
- » Safe and secured CCTV in common areas, fire alarm system & escape stairways, pin-code / access card security door.



PHYSICAL CARES

- » WIFI
- » Library and e-library
- » Table-tennis table
- » Air-conditioned recreation room
- » Mobile or internet line subscription
- » Festive celebration treats
- » Monitoring of passport and passes expiry
- » Medical & dental visitation to seek treatment and medicine monitoring
- » Airport transfer
- » Other support services



ADDITIONAL SERVICES

ADDITIONAL CHARGES MAY BE APPLICABLE



TUITION SESSIONS



SPORTS INTEREST GROUP



EDUCATIONAL PATH GUIDANCE



SPONSORSHIP FEE



SCHOOL PLACEMENT SERVICE



MWHEEL SCHOOL TRIP
(Subject to availability)



AIRPORT TRANSFER
(Complimentary for Long Term boarders)



MOBILE TOP UP



DOCTOR TRIP

DIFFERENCE BETWEEN MSH AND MTH

SERVICES	MSH	MTH
MEAL	YES	NA
LAUNDRY	3X A WEEK	STANDARD - 1X A WEEK PREMIUM - 2X A WEEK
ACADEMIC MONITORING / GUIDANCE	YES	ONLY PREMIUM
CHARACTER BUILDING	YES	NA
GUARDIANSHIP	YES	ONLY PREMIUM
AIRPORT TRANSFER	LONG-TERM - COMPLIMENTARY (If can fit into MWheels schedule) SHORT-TERM - \$100 PER TRIP	\$100-200 PER TRIP Depend on the arrival timing and availability of driver
WIFI	LOWER AND SECONDARY : 7AM TO 10PM TERTIARY : 24 HOURS	24 HOURS

AWARDS



- Best Host for International Students Studying in Singapore 2006 – Finalist
- Friend of International Students 2006 – Winner
- Best Host for International Students Studying in Singapore 2008 – Finalist

明報教育出版有限公司
Ming Pao Education Publications Limited
文：許麗儀

昔日反叛少女留學新加坡 寧靜小城樂活學習 確立人生目標



未來充滿未知，但一盞快得都發展出完全不同一樣的未来。到新加坡留學那陣子，令黃麗琴多了幾層不同的視野，更激發了她繼續學習的決心。黃麗琴在自述其留學經歷時，因此父母希望她到外地讀書，最後她選擇了到離家最近，又受到好評的新加坡留學，更在當地確立人生目標。

新加坡 寧靜樂活的小城
黃麗琴在，在留學完成中二課程後，暑假時前往到新加坡，由於新加坡的學制為一月開學，她有感當地其程度也比香港高，因此她開學前的數月也積極苦讀，完成入學試後順利升當地中三課程。

當時，新加坡並非熱門的旅遊點，她對新加坡的印象，只有「像香港一樣悶熱小」，認為新加坡跟香港很像相似。然而，到新加坡才發現，當地方面香港又並非想像，除了環境比香港潔淨外，還有多元的程度也較高，不同國籍的人在此工作、讀書、居住，共同生活，充分體現新加坡的多元文化色彩。因此，當地華裔各籍美食、購物介紹就有泰國、印度、越南等地的特色菜色，也能吃到香港所無的點心。

留學那陣子，她發現新加坡比香港人較懂得享受生活，即使當地經濟環境繁榮，當地的生活卻更顯比香港慢。她更人不以為然於中二課程的繁雜，反而喜歡簡單、運動或游泳休閒活動，平日亦愛到咖啡店與朋友聚談。當地流行「Staycation」，即是在本地旅遊度假。在之上，三天、雙日會由學校安排特別日子。此外，新加坡學校的學習氣氛很好，假日時同學會常在圖書館，在課堂上也會主動發問討論，黃麗琴認為，新加坡是一個寧靜的環境，讓人可好好的享受生活。

留學負責人 啟發理想職業
在新加坡留學的日子，黃麗琴遇到令人人生有所改變的人，不僅從她身上學到很多，更從其職業、建議她下定決心將來要在社區工作。

■ 黃麗琴在新加坡留學時與兩位同學合影，並以她們作榜樣，立志投身社區服務有助發展的青少年。

星洲 2017
星期二特寫
TUESDAY REPORT



这是我的学习之旅
This is my learning journey

H7 | HOME THE STRAITS TIMES SATURDAY, 3

'Friend' of foreign students wins award

Hostel owner one of the winners of Inaugural Singapore Education Awards
By Ho Ai Li

WHEN Ms Mildred Yong, 36, started a hostel for foreign students eight years ago, friends said: "You have a degree. Why do you want to be a nanny?"

But the winner at the Inaugural Singapore Education Awards 2016, might just have the last laugh yet.

Last night, she received the Friend Of International Students Award from Minister of State for Trade and Industry S. Iswaran, at a ceremony at the National Museum. Six other awards were also given out.

Mr Iswaran said that the awards were initiated by the Singapore Tourism Board (STB) to encourage the education industry to strive for excellence.

"Ultimately, it is quality, and not course fees or shorter times to graduation, that differentiate education service providers in the market," he said.

Indeed it is quality that has enabled Ms Yong to grow from having just four students to the more than 40 now.

A former personal tutor who holds a marketing degree, Ms Yong's foray into the hostel business came about when two of her Indonesian students asked her to help them find a place to stay.

She did, and also found room for two more Indonesian students.

The students recommended her to their friends and more foreign students began knocking on her door.

With her younger sister Rachel, she started Michel, a four-storey hostel in Balestier Road with 18 bedrooms after spending up to \$30,000 renovating the premises.

Most afternoons, students relax in a recreation room on the second floor, where they can play computer games or watch television.

They do so until it is time for dinner at around 5pm, before going for self-study from 6pm to 9pm. Lights go off at around 11pm.

Known as "Mildred" to her charges, who are mainly secondary school students, she lives in the hostel seven days a week. Each student pays \$1,000 to \$1,200 a month for a double or triple room, which comes with an ensuite bathroom. Meals are also included.

Ms Yong, who is single, said she does not mind the hours as she treats her students like family.

"It's fun to be with them. You don't know when work starts and play begins," she said.

She also runs tuition classes to help newcomers get up to speed in English, or in other subjects.

That student Thaned sinchai, 16, who has been at the hostel for four years, said Ms Yong helped him in his school work.

"She teaches us how friends, and also how to be a good way," he said.

heal@spg.com.sg

Best International Marketing Effort by an Educational Institution: LaSalle-SIA College of the Arts
Friend of International Students Award: Ms Mildred Yong Specialist Ms Nguyen Thi Anh Khue from Vietnam Centre Point Education & Media Group
Best Media Coverage For Singapore Education: Ms Yau Ming from Nanyang Siang Pau (Malaysia)

The education honour roll
WINNERS of the inaugural Singapore Education Awards:
» Best Enrichment Programme: Hua Language Centre
» Best Educational Event Organised by A Tourism Club School: Nanyang High School
» Best Host for International Students Studying in Singapore: The Education Centre

2007年3月24日 星期六 聯合早報 新加坡新聞 09

尽力帮助外国学生解决问题 她是国际学生之友

黄翠燕 报道

对一些在本地留学的国际学生来说，Michel学生宿舍服务公司创办人杨秀琴（36岁）就像是他们的火炬，因为无论遇到什么问题，她总是尽心尽力地帮助他们解决问题。

香港学生林光耀（22岁）还记得，在多年前本地爆发沙斯疫情，他患高烧发冷，杨秀琴担心他感染沙斯，不顾可能受到致命病毒感染的危险，挺身而出把他送到医院救治。

他说：“还好，那只是普通的高烧，回到宿舍，杨大姐还不断叮咛我要记得吃药，让我很感动。”

林光耀也说，7年前来到新加坡，杨秀琴便一直给予他许多的指导和帮忙，这使他很快适应了这里的生活。

为了表示感谢和赞赏，他和多名国际学生联名提名杨秀琴为旅游局设立的“国际学生之友奖”的候选人。结果，旅游局评审员决定把这个奖项颁给杨秀琴。

杨秀琴表示，她把这些国际学生当作朋友，常常带他们出去玩，让他们了解新加坡的风土民情。

对于离开新加坡的学生，杨秀琴透露：“我还是会经常通过电话或MSN和他们保持联系，毕竟大家已建立了深厚的友谊，不过她知道这些学生刚来这里留学，难免会感到有些无所适从，甚至会特别想念家，所以她会特地给予这些学生帮助又不容易的鼓励。”

杨秀琴的公司所接待了这里的国际学生，主要来自印尼和泰国，而学生的年龄从10岁至22岁不等。

她说：“我和国际学生的需要，也能和他们打成一片。”

她总结说：“有时候，我觉得好像他们已经半个姐姐半个妈妈，因为有的学生只有10岁。”

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他认为，获得国际学生之友奖对地本身及公司都是一种肯定，也是很大的鼓励。

佳国际行副裁（拉伊艺术学院）及“新加坡教育”最佳报道奖（马来西亚《南洋商报》记者许明露）。

贸工部政务部长马林仁昨天晚接受为“新加坡教育奖”颁奖。

马林仁表示，去年，120多个不同国籍的近6万名国际学生在本地求学，这个数目和往年相比增加了11.6%，显示新加坡在吸引外国学生前来到本地就读的各方面努力已有成果。

目前，新加坡有20所外国大学及11所新加坡与海外大学合作设立的私立学校。此外，292所本地私立学校已获得“清校保证标志”资格，其中45所得到新加坡教育服务局（SQC-PEC）。

推广我国教育品牌
旅游局今年第一次设立新加坡教育奖，目的是为了推广新加坡教育品牌，以及表彰个人或团体在教育领域作出的贡献，鼓励业者提升服务素质水平。

除了国际学生之友奖外，另六个奖项及最佳教育品牌奖（淡马锡理工学院）最佳旅游社区活动奖（南华大学）、最佳雇主奖（阮晋安）、最佳进修与提升课程奖（华文中心）、教育机构最

杨秀琴协助国际学生融入新加坡社会，获得旅游局颁发国际学生之友奖。



MILCHELIANS' TESTIMONIAL

WORD TO DESCRIBE MILCHEL



'Home'
Vanessa (Indonesia)



'Love'
Tat (Thailand)



'Family'
Careen (Indonesia)



'Comfortable'
Ice (Thailand)

BEST MEMORY OF MILCHEL



'Activities & Outings'
Anna (Thailand)



'Friends From Milchel'
Ex (Thailand)



'Mildred, Rachel & Staff'
Zhi Cheng (China)



'Teaching & Guidance'
Edward (Indonesia)

LEARNING AT MILCHEL



'Good Values'
Mimi (Indonesia)



'Discipline & Social'
Aldo (Indonesia)



'Care for Others'
Am (Thailand)



'Responsibility'
Pauline (Thailand)

MESSAGES FROM MILCHELIANS AND PARENTS

Today 7:08 PM

Please check this message I'm not sure if you still remember me but i like to inform all staff at SBV that i'm graduated now thank you for all your support throughout the time i spent. You're truly big parts of my success. Thank you and miss you sooo much

I lost all contacts so please help me pass through this love message to all sbv staff.

Double tap to like



TO MILDRED & RACHEL

You will be missed dearly!

TAKE CARE

THANK YOU FOR EVERYTHING MY LIFE HERE WOULD N'T BE THIS GOOD WITHOUT YOUR CARE AND CONCERN. OF COURSE, I HAVE MADE GOOD MEMORIES HERE AND GLAD TO BE A MILCHELIAN. I HAVE EXPERIENCED MANY NEW THINGS HERE. DON'T FORGET ME! AND I'M GONNA MISS YOU AND MICHHEL SO MUCH!

- ON -
(14 NOV 2019)

To Rachel & Mildred:

Home is where our team is
Micheil is our home
We have "parents" who take care of you & us with only on their face
They show us love and care
They always teach us to be a better person and to work hard and be a good student
They give us support when they are not here
What else Miss?
A teacher in the school. Thank you Miss.

It is true
When we laugh, we cry, we get angry, you are always there. You comfort us with your love.
We know that all you really is for the better of us. I thank you for every single thing you have given to us.
Love, Milcheilians!

Dear Mildred and Rachel (and co.)

HAPPY Valentine's DAY!

thank u for the past years of care and LOVE you have showed me with it you make me feel like im at home even though I am 2000+ km away from home and im just pure grateful that I have a bunch of lovely people in SG that I can call family!

Dear Mildred and Rachel

I thank you. Treat me eat steak. DR & -

Thank you help me find the school get

Thank you care me every thing

Thank you bring me go shopping

Last thank you. Teach me how become good boy.

I wish you have a very nice day!

from Cuong

TODAY

Thank you for the past 4 years Rachel 14:12

Thank you for selecting me to become a committee for mbbc. I have learnt so many things throughout this 4 years 14:17

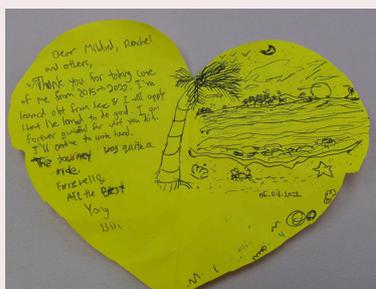
Working with you is really fun but sometimes I may not be able to express myself as a leader that well. However you guided me and support me till I'm able to be the person who I am today. Thank you so much Rachel 14:19

Welcome Satang. Happy seeing u grow as a person in character n leadership. Continue to groom urself to be a good leader n someone that can contribute to society.

See u in Jan! 15:00

See you in Jan too 15:01

Happy holiday 15:01



Dear Rachel and Mildred,

This is Cuong. Today is my last day in Michel. It has been three years. I have got a lot of good memories during my stay in this hostel. I have grown more mature and learned a lot of good things from everyone here. From bottom of my heart, I would like to send a big "Thank You" for a everything you all have done to me. Wish you all happiness, fortune and prosperity in life.

Best Regards,
Cuong.

COMMUNICATION WITH PARENTS



EMAIL



MOBILE



OFFICE CONTACT



WHATSAPP



LINE



WECHAT



FACEBOOK



INSTAGRAM



KAKAO TALK



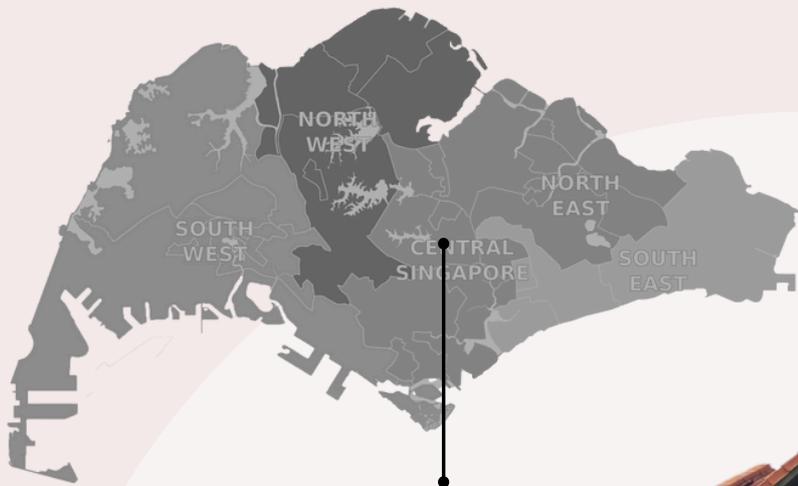
MONTHLY
INVOICE



NEWSLETTER



XIAO HONG SHU



WE ARE HERE

SINCE 1997

- » Located in central Singapore
- » Walking distance to Zhong Shan Mall, Shaw Plaza, Novena MRT
- » FairPrice Supermarket nearby
- » Hotel nearby: Ibis, Aloft etc
- » Direct bus to various MRT stations: Toa Payoh, Bugis, Boon Keng, Lavendar etc



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SCAN HERE TO
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