



## **Guide for Members of the Public Requesting Information**

MINNESOTA DEPARTMENT OF COMMERCE

This document is required by Minnesota Statutes, section 13.025, subdivision 2.

## Right to Access Public Data

The Data Practices Act (Minnesota Statutes, Chapter 13) presumes that all government data are public unless a state or federal law provides the data are not public. Government data is a term that means recorded information a government entity maintains, including paper, email, CD-ROMs, photographs, etc.

The Data Practices Act also provides that the Minnesota Department of Commerce must keep all government data in a way that makes it easy for you, as a member of the public, to access public data. You have the right to look at (inspect), free of charge, all public data that we maintain. You also have the right to get copies of public data. The Data Practices Act allows us to charge for copies. You have the right to look at data, free of charge, before deciding to request copies.

### How to Make a Data Request

To look at data or request copies of data the Minnesota Department of Commerce keeps, make a written request. Make your written request for data to the appropriate individual listed in the Data Practices Contacts document on page 4. Submit your written request for data by either (1) using the form found on our website and clicking Submit on the form, or (2) using the data request form found on page 6 and emailing it.

If you choose not to use the data request form, your written email request should include:

- that you, as a member of the public, are making a request for data under the Data Practices Act, Minnesota Statutes, Chapter 13;
- whether you would like to look at the data, get copies of the data, or both; and
- a clear description of the data you would like to inspect or have copied.

The Minnesota Department of Commerce cannot require you, as a member of the public, to identify yourself or explain the reason for your data request. However, depending on how you want us to process your request (if, for example, you want us to mail you copies of data), we may need some information about you. If you choose not to give us any identifying information, we will provide you with contact information so you may check on the status of your request. In addition, please keep in mind that if we do not understand your request and have no way to contact you, we will not be able to begin processing your request.

### How We Respond to a Data Request

Upon receiving your written request, we will work to process it.

- We may ask you to clarify what data you are requesting.
- If we do not have the data, we will notify you as soon as reasonably possible.
- If we have the data, but the data are not public, we will notify you as soon as reasonably possible and state which law(s) classifies the data as not public.

- If we have the data, and the data are public, we will respond to your request within a reasonable amount of time by doing one of the following:
  - Arrange a date, time, and place to inspect data.
  - Provide you with paper copies of the data. You may choose to pick up your copies, or we will mail them to you. If you want the copies mailed to you, you will need to provide us with an address. Information about copy charges is on page 5.
  - Provide electronic copies (such as email or CD-ROM) upon request if we maintain the data in electronic format.
- If you do not arrange to inspect the data or pay for the copies within 15 business days after we notify you the data is ready, we will conclude you no longer want the data and will consider your request closed.

Once Commerce has notified the requesting person that responsive data or copies are available for inspection or collection, and the requesting person does not inspect the data or collect the copies within five business days of the notification, the responsible authority may suspend any further response to the request(s) until the requesting person inspects the available data or collects and pays for the copies produced.

Additionally, when Commerce receives a subsequent request from you, the original request will be completed, provided, and received by you before Commerce proceeds with any additional requests, unless you decide to withdraw the request.

If you do not understand some of the data (technical terminology, abbreviations, or acronyms), please let us know. We will give you an explanation if you ask.

The Data Practices Act does not require us to create or collect new data in response to a data request if we do not already have the data. The Data Practices Act also does not require us to provide data in a specific format or arrangement if we do not keep the data in that format or arrangement. (For example, we are not required to create the data in a .csv format, if we do not maintain the data in a .csv format.) If we agree to create data in response to your request, we will work with you on the details of your request, including cost and response time.

In addition, the Data Practices Act does not require us to answer questions that are not requests to inspect data or requests to receive copies of data.

## **Requests for Summary Data**

Summary data are statistical records or reports regarding data on individuals that are prepared by removing all identifiers from private or confidential data. The preparation of summary data is not a means to gain access to private or confidential data. The Minnesota Department of Commerce may prepare summary data if you make your request in writing and pay for the cost of creating the data. Upon receiving your written request, we will respond within a reasonable time with the data or details of when the data will be ready and how much we will charge.

# Data Practices Contacts

## **Responsible Authority**

Grace Arnold, Commissioner  
Responsible Authority  
85 7<sup>th</sup> Place East, Suite 280  
Saint Paul, MN 55101  
651.539.1441  
[DataRequests.Commerce@state.mn.us](mailto:DataRequests.Commerce@state.mn.us)

## **Data Practices Compliance Official & Designee**

Emily Kelnberger, Data Governance Manager  
Legal Services  
651.539.1454

## **Contact Information**

85 7<sup>th</sup> Place East, Suite 280  
Saint Paul, MN 55101  
[DataRequests.Commerce@state.mn.us](mailto:DataRequests.Commerce@state.mn.us)

## Copy Costs – Members of the Public

The Minnesota Department of Commerce charges members of the public for copies of government data. These charges are authorized under Minnesota Statutes, section 13.03, subdivision 3(c).

- We do not charge for copies if the cost is \$75.00 or less.
- If charges exceed \$75.00, we will require pre-payment.

### **For 100 or Fewer Paper Copies – 25 Cents Per Page**

100 or fewer pages of black and white, letter or legal size paper copies cost 25¢ for a one-sided copy, or 50¢ for a two-sided copy.

### **Most Other Types of Copies – Actual Cost**

The charge for most other types of copies, when a charge is not set by statute or rule, is the actual cost of searching for and retrieving the data and making the copies.

In determining the actual cost of making paper or electronic copies, we factor in employee time, the cost of the materials onto which we are copying the data (paper, CD, DVD, etc.), and mailing costs (if any). If your request is for copies of data that we cannot reproduce ourselves, such as photographs, we will charge you the actual cost we must pay an outside vendor for the copies.

The cost of employee time to search for data, retrieve data, and make copies is \$26.83 per hour. If, because of the subject matter of your request, we find it necessary for a higher-paid employee to search for and retrieve the data, we will calculate the search and retrieval portion of the copy charge at the higher salary/wage.

If you are requesting copies of certification for a franchise the following applies pursuant to Minnesota Rules 2860.0500:

- A. 50 cents for each certificate under seal affixed thereto, plus 50 cents for each page or fraction thereof to be certified, whether the copies to be certified are furnished by the person requesting the certification or by the commissioner; and
- B. 50 cents for each page or fraction thereof when the copies are not to be certified.

# Data Request Form – Members of the Public

Date of request: \_\_\_\_\_

**I am requesting access to data in the following way:**

Note: inspection is free, but the Minnesota Department of Commerce can charge for copies when the estimated cost is over \$75.00.

- Inspection
- Copies - Electronic
- Copies - Paper

**These are the data I am requesting:**

Note: As specifically as possible, describe the data you would like to inspect or the data for which you would like to receive copies.

## Contact Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

You do not have to provide any of the above contact information. However, if you want us to mail you copies of data, we will need some type of contact information. In addition, if we do not understand your request and need to get clarification from you, without contact information we will not be able to begin processing your request until you contact us.

The Minnesota Department of Commerce will respond to your request as soon as reasonably possible.