



Rules of Redland Green Limited

As set out in Article 45, the directors may establish rules governing matters relating to Club administration that are required from time to time for the effective operation of the Club (for example, the provisions relating to classes of Members, Membership fees and subscriptions and the admission criteria for Members).

Accordingly, the rules are liable to alteration and addition from time to time by the Board of Redland Green Limited t/a Redland Green Club. In the rules the masculine shall include the feminine.

An 'adult' is a person over the age of 18 and references to the 'Board of Directors', 'The Club Manager' and 'The Bar Manager' are to the persons respectively authorised or appointed or employed to act in those capacities, or to their deputies.

In these rules (unless the context otherwise requires) the word Clubhouse shall mean all the interior areas of the clubhouse.

1. Rules enforcement

These Rules shall come into force on 7th July 2025, in substitution of previous rules, and must be read in conjunction with the Articles of the Club from time to time.

2. Club Hours

Save as the Board of Directors shall determine, the Club premises will be open for the use by members on every day except as follows:

Christmas Eve: 8am – 4pm

Christmas Day: closed all day

Boxing Day: closed all day

New Years Eve: 8am to 4pm (but may be open for NYE parties, from time to time).

New Years Day: 12pm to 8pm

The Clubhouse is open from 7.00am to 11.00pm (but will remain open later for special events, from time to time).(9am to 9pm weekends)

The Members' Bar is open 9am to 11.00pm (closes at 9.00pm at weekends).

The Changing Rooms are open from 7.00am to 11.00pm

The Reception is open from 8.00am to 9.00pm (9.00am to 4.00pm weekends).

The Shop is open from 9.00am to 9.00pm (9.00am to 4.00pm at weekends)

The Gymnasium is open from 7.00am to 10.00pm (9am to 9pm weekends)

3. Dogs

Well behaved dogs are welcome at most times at the club.



Dogs must be kept on a lead and under control at all times. The Board reserves the right to request that a member's dog is not brought to the club if it is felt that the dog is not under proper control.

With the exception of service dogs, dogs are not permitted in the clubhouse.

Members are responsible for clearing up their dogs' mess immediately.

There may be ad hoc events to which dogs may not be brought into the club. Members will be notified of these at the relevant time.

4. Categories of membership

The Board will from time to time set out different categories of membership of the Club. These will be displayed at Reception and on the Club's website.

5. Membership fees

The membership fees for each category of membership will be reviewed annually by the Board to take effect on 1st April in each year. Proposed membership fee increases of more than the rate of inflation (RPI on the 1st April) plus 3% must be agreed by ordinary resolution by the Voting Members at an annual general meeting.

Membership fees will be displayed at Reception and on the website.

6. Membership

All members are required to use their membership login details to gain access to the Club's booking system. Members may be requested by a member of staff to provide identity.

Membership is not transferable and members are requested to ensure that their login details are safeguarded at all times.

During tournaments other rules may apply as notified to members.

7. Dress regulations

Playing surfaces can be damaged by inappropriate footwear:

Proper tennis shoes must be worn for play on tennis courts; these must be heel-less and any tread or pattern should be flat. Ridge-soled shoes are not acceptable.

Clean shoes with non-marking soles are to be worn on squash courts.

Appropriate sports shoes must be worn for play on padel courts; these must be heel-less and any tread or pattern should be flat. Ridge-soled shoes are not acceptable.

If inappropriate footwear or clothing is being worn, you may be asked to leave the court.

The club has a relaxed dress code but we do ask members to wear only suitable and appropriate sports clothes. Shirts must be kept on at all times.



8. Cars

Provided there is space available, members using the Club may park cars in the areas designated during such time as they are using sporting facilities of the Club and club social events but at no other time.

Disabled parking spaces may only be used by those members with a disabled badge.

Cars may only be parked in the grounds overnight with the prior consent of the Club Manager.

Cars are left on the Club premises at the owner's risk.

Access to the carpark may be refused if a member is not able to prove membership of the Club.

The right is reserved to move any car parked in an unauthorised manner.

Motorcycles and bicycles are only to be left in the bays and racks provided.

Restrictions on car park availability may apply before and after tournaments. Notices will be sent to inform members of alternative parking arrangements if restrictions are in place during tournaments.

9. Court Booking and Charges

The schedule of charges for court and guest fees will be reviewed annually by the Board to take effect on 1st April in each year. These will be displayed on the Club Notice Board and website.

A member who books a court is primarily liable for the payment of the court fees (if applicable), and for providing at Reception the names of others playing on the court, before play commences.

For members with a direct debit in force, confirmation of a court booking constitutes acceptance that the appropriate court fee (if applicable) should be charged to the member's account.

Members with a direct debit in force who fail to check in for their tennis or squash court booking (either at Reception, the terminal or using telephone check-in) will be levied a "no show" charge, whether or not the court is used. Members without a direct debit in force, who fail to confirm the court, will be levied the "no show" charge which will need to be paid prior to booking another court. Such charge shall be determined by the Board from time to time and displayed on the Club Notice Board and website.

If a court has been booked it will not be held for more than 10 minutes beyond the starting time for which it is booked. It is then available for rebooking. The time shall be the time of the clock on the computer at Reception.

When booking, a member may not use the name of another member, save when booking for immediate family members.

The member in whose name the court is booked must play on that court save where prevented by intervening circumstances.

Courts may be reserved, with the authority of the Club Manager, for coaching, for matches, tournaments, group sessions and all booking rights are subject to such reservations or any other events.



10. Guests

No guest shall be admitted to the Club premises for the purpose of playing games more than twelve times in any one financial year (from 1st April each year).

Members must provide the name of their guest at Reception prior to play and the appropriate fee paid. In the event of a member failing to ensure that the guest fee is paid, the member will be charged the guest fee.

Guests may park during the period of their visit provided that space is available.

The Board may at their discretion withdraw the privileges of members to introduce guests during tournaments, exhibitions or matches.

It is the responsibility of the members to ensure that their guests conform to the Articles and Rules of the Club. This includes adherence to dress regulations.

Guests are not permitted to use the Gymnasium.

11. Tennis

The laws of the game shall be those adopted for the time being by The Lawn Tennis Association.

The decision as to whether a court, or courts, shall be closed for any reason shall rest with the Club Manager.

In the peak hours between 5pm-8pm on weekdays, members will be restricted to booking a maximum of two 30 minute slots. In addition, the name(s) of playing partners will be required and those players will be requested not to book subsequent sessions. Members wishing to play for 90 minutes may book 4.30pm-6.00pm or 7.00pm-8.30pm, with the earlier and later 30 minute sessions falling outside peak time.

The normal times of play for the tennis courts are 7.00am to 10:00pm (last 30 minute court booking at 9.30pm).

Members may not have multiple bookings for the same period of play.

Off peak Members may play at the following times (the off peak hours):

Monday to Friday: 7:00am to 5:00pm

Saturday and Sunday: 2:00pm to 9:00pm

Different hours may apply on Bank Holidays.

12. Squash

The laws of the game shall be those adopted for the time being by England Squash.

The decision as to whether a court, or courts, shall be closed for any reason shall rest with the Club Manager.

Courts may be booked for periods of 45 minutes at Reception in person or by telephone on any day of the week from 7.15am, or via the on-line booking system up to seven days in advance.



The normal times of play for the squash courts are 7.15am to 10:30pm (last 45 minute court booking at 9.45pm)

Members may not have multiple bookings for the same period of play.

Off peak Members may play at the following times (the off peak hours):

Monday to Friday: 7:00am to 5:00pm

Saturday and Sunday: 2.00pm to 9:00pm

Different hours may apply on Bank Holidays.

13. Padel

The laws of the game shall be those adopted for the time being by The Lawn Tennis Association.

The decision as to whether a court, or courts, shall be closed for any reason shall rest with the Club Manager.

Courts may be booked for periods of 60 minutes at Reception in person or by telephone on any day of the week from 7.00am, or via the on-line booking system up to seven days in advance.

The normal times of play for the padel courts are 7.00am to 10:00pm (last 60 minute court booking at 9pm).(9am to 9pm weekends)

Members may not have multiple bookings for the same period of play.

Off peak Members may play at the following times (the off peak hours):

Monday to Friday: 7:00am to 5:00pm

Saturday and Sunday: 2.00pm to 9:00pm

Different hours may apply on Bank Holidays.

14. Court bookings

A member who has booked a tennis or squash court and does not wish to use it must give at least 24 hours' notice to Reception. Otherwise, in the event of the court not being re-booked, the member will be required to pay for it ("no-show" charge at peak time if not rebooked by another member) unless weather conditions or bad light (if applicable) would have made play impossible.

15. Bar

The purchase for the Club and the supply by the Club of intoxicating liquor and the management of the Club House bar shall be the responsibility of the Bar Manager and/or Club Manager.

Persons under 18 years are not permitted to consume or purchase intoxicating liquor.

Guests must be accompanied by members when purchasing liquor.

The front or back bar of the clubhouse may be hired by members for private functions, for a fee, subject to the approval of the Club Manager. Terms and conditions will apply to every booking. The fee charged is calculated to cover the cost of operating the club premises during the hire period.



16. Tennis Professionals

Members may book lessons by contacting the Professionals direct.

The Tennis Committee maintain a coaching policy which dictates the rules for coaches booking courts in peak and off peak periods.

Coaching fees will be available from Reception.

The monthly court rental fee payable by the tennis coaches, is payable in full at Reception in arrears and no later than one week after the end on the month.

Cancellation of lessons must be made at least 48 hours before the lesson is due, in which case no fees are payable. Cancellation within 48 hours will require payment of the court fee, unless the Club is able to re-sell the court.

Group coaching and clinics may be organised from time to time. Details will be posted on the Club Notice Board and website.

No coaching at the Club is permitted by anyone other than those tennis professionals contracted by Redland Green Limited.

17. Squash Professionals

Members may book lessons by contacting the Professionals direct.

Each lesson will be for a period of 45 minutes.

The Squash Committee maintain a coaching policy which dictates the rules for coaches booking courts in peak and off peak periods.

Coaching fees will be available from Reception.

The monthly court rental fee payable by the squash coaches is payable in full at Reception in arrears and no later than one week after the end on the month.

Cancellation of lessons must be made at least 48 hours before the lesson is due, in which case no fees are payable. Cancellation within 48 hours will require payment of the court fee, unless the Club is able to re-sell the court.

Group coaching and clinics may be organised from time to time. Details will be posted on the Club Notice Board and website.

No coaching at the Club is permitted by anyone other than those squash professionals contracted by Redland Green Limited.

18. Committees

While retaining responsibility for the overall management of the Club's affairs, the Board delegates control of sectional activities (in accordance with Article 13) to the tennis, squash and social sub-committees. The Board may also establish other committees in line with the needs of the Club.



At the annual general meeting the chair of any sub-committee due to retire at that meeting shall retire and shall be eligible for re-election in accordance with Article 7.1.

A member appointed in his capacity as chair of the tennis, squash or social sub-committee shall hold office until the next annual general meeting in the second year following his election at which meeting he shall retire but may be re-elected.

Any sub-committee may only incur expenditure in accordance with the budget agreed by the Board or with the prior approval of the Board.

The chair of any sub-committee shall cease to be a member of the relevant sub-committee if:-

- i. The person ceases to be a member of the Club;
- ii. that person is removed by a simple majority of the relevant sub-committee;
- iii. that person notifies the Club that he is resigning from office and such resignation has taken effect in accordance with its terms.

19. Safeguarding Policy

A Safeguarding Policy for children and adults has been adopted by the Club. This is available on the Club's website.

The Club has appointed Adie Butcher, Club Manager, as the Welfare Officer who is responsible for promoting safeguarding within the club and working with others to ensure a safe and inclusive environment is achieved. The Welfare Officer is not a member of the club's coaching team and is not related to a member of the coaching team and is over the age of 18.

Any concerns about a child, young person or adult at risk should be raised with the Club's Welfare Officer or the Safe and Inclusive Tennis team as soon as possible. If you are unable to contact either of them, the NSPCC have a helpline - 0808 800 5000.

It is best practice to gain consent before you share information, however you can still share information to help keep them safe.

You should, where possible, gain parental consent to share information unless it puts the child, yourself or another person at risk of harm. If an adult at risk does not give consent, you can share the information if you reasonably believe they are at risk of harm to themselves or others, or someone has committed or is likely to commit a criminal offence.

20. Directors' general authority

Subject to the Articles, any Rules made pursuant to them and the Companies Acts, the Board is responsible for the management of the Club's business, for which purpose it may exercise all the powers of the Club.

The Board has the following limitations on its ability to incur liabilities on behalf of the Club. For any expenditure in excess of the limits stated, or for any changes to tennis court playing surfaces, approval will be required from the Voting Members in accordance with Article 49 (Reserved Matters):



- a. The Board is able to authorise a capital expenditure project up to £150,000 as necessary to maintain, upgrade and improve the Club's current facilities.
- b. The Club Manager is able to authorise expenditure up to a maximum of £3,000 on any individual project. Expenditure items with a value above £3,000 must be approved by the Board, subject to the limitations set out in (a) above.
- c. The Board is able to authorise overdraft facilities with a bank up to a maximum of £30,000.
- d. The Board may authorise secured borrowing on behalf of the Club up to a maximum cumulative amount of £250,000.
- e. The Board may authorise unsecured borrowing from members (i.e. member loans) and shall determine the interest rate and term for each round of borrowing.

Directors have the following limitations on their ability to incur liabilities on behalf of the Club in each financial year as follows:

- f. Each Director may incur expenditure in accordance with the budget agreed by the Board. In the case of unbudgeted necessary operational costs of the Club as they arise from time to time, a Director may authorise expenditure up to £1,000 subject to the approval of the Treasurer. Expenditure items with a value above £1,000 must be approved by the Board, subject to the limitations set out in (a) above;
- g. Each Director shall have the power to incur expenditure on unbudgeted capital items or work up to the sum of £1,000 per annum without the approval of the Board, subject to the approval of the Treasurer. Expenditure items with a value above £1,000 must be approved by the Board, subject to the limitations set out in (a) above.

21. Change to the Rules

These Rules are subject to change without notice. The Rules in effect from time to time shall be posted on the Club notice boards and on the Club website when it becomes operative.

Prepared July 2012
Amended November 2023
Amended April 2024
Amended July 2025