

# How Superside found the right health coverage for their remote team

## The Challenge

### Providing access to fair and reliable healthcare to a global team

Superside's health stipend aimed to support their 750+ team members across 75 countries, but it quickly became clear the system was falling short. Team members struggled with high costs, patchy coverage, and complex local insurance requirements. For the 25% of team members living abroad, accessing care was even more difficult. When one team member faced an urgent issue without adequate support, it shone a light on the system's shortcomings. Superside turned to find a solution they could trust — one that worked for every team member, everywhere.



## The Solution

### SafetyWing Remote Health: Redefining global health coverage

Miguel, Head of People Care at Superside, found SafetyWing to be the perfect choice for their team. Its seamless global health coverage and user-friendly plan made Remote Health an ideal fit for their distributed workforce.



## How Remote Health made a difference



Access to **global coverage.**



**50% cost savings** through group insurance.



Medical history **disregarded.**



Easy, streamlined **onboarding** and **ongoing** support from SafetyWing.



**Year-on-year growth** with memberships up from 55 to 118 in two years.



**Admin time is down** to 2 hours per month, compared to an industry standard of 20-40 hours.

## Results

Since partnering with SafetyWing in June 2022, Superside has seen:

# 52%

### Improved adoption rates

After great feedback from team members, adoption of SafetyWing Remote Health went up by 52% compared to the previous year, showing its impact for global teams.

# 84%

### High team member satisfaction

84% of team members who used SafetyWing report appreciating the comprehensive benefits and global coverage it offers.

# 30+ NPS points

### Stronger team support

With a jump of 30+ NPS points, SafetyWing has made a clear impact — inspiring more team members to recommend the program.

### Positive feedback

Team members appreciate the flexibility and ease that SafetyWing provides. As one team member, Janos B, shared:

*"I like that all types of treatments are covered and I'm free to choose my provider. Also, the new claims experience is much improved, and I like that I can track my claims now."*

# “

SafetyWing made health insurance very simple to manage for our globally distributed team - save us time and give our people comprehensive coverage they can use anywhere in the world, and freedom to choose their medical provider!

— Miguel, Head of People Care at Superside

