

# This Is It Events

## Event Registration Terms & Conditions

**Effective Date:** October 5, 2025

These Terms and Conditions govern the purchase and participation in events organized by **Katapult Events, LLC and SalesFS, LLC, doing business as This Is It Events**. By registering for an event, you acknowledge that you have read, understood, and agree to these Terms and Conditions.

### 1. Registration & Acceptance

Event registration is confirmed once a deposit or payment has been successfully processed and the registration form has been completed. Registration constitutes a binding agreement between the registrant and Katapult Events, LLC and SalesFS, LLC. All participants must comply with these Terms and Conditions in order to attend and participate in the event.

### 2. Deposits & Payment Obligations

A deposit may be required to secure an event package or reservation. All deposits are strictly non-refundable. Deposits secure your reservation and are immediately committed toward venue contracts, hotel obligations, staffing, and event planning expenses. Deposits cannot be refunded, reversed, credited, or transferred under any circumstances. Failure to complete required payments may result in cancellation of the reservation without refund of any prior payments.

### 3. No Refund Policy

All payments made toward event packages are non-refundable. This includes deposits, installment payments, final payments, upgrades, or add-ons. Payments will not be refunded due to schedule conflicts, travel issues, illness, personal circumstances, or failure to attend the event.

### 4. Payment Authorization for Automatic Charges

By registering for an event and selecting a payment plan, you authorize Katapult Events, LLC and SalesFS, LLC to automatically charge the payment method provided for all scheduled payments associated with your event registration. Participants agree to maintain a valid payment method on file until the balance is paid in full. Failure to maintain a valid payment method may result in cancellation of the reservation without refund of prior payments.

### 5. Chargeback & Payment Dispute Policy

By registering for a This Is It Events event, you agree not to initiate a chargeback or payment dispute with your credit card company or financial institution. Deposits and payments are non-refundable. If a chargeback or payment dispute is initiated, Katapult Events, LLC and SalesFS, LLC reserve the right to cancel the participant's registration immediately and deny access to the event. The participant may also be responsible for collection costs, dispute fees, legal costs, and administrative expenses.

### 6. Event Package & Hotel Accommodations

Many events include accommodations through designated hotel blocks. Hotel rooms are assigned based on availability and certain room types may be limited. Overflow hotels may be used if the host hotel becomes fully booked.

### 7. Event Changes

Katapult Events, LLC and SalesFS, LLC reserve the right to make reasonable changes to the event schedule, programming, speakers, venues, or accommodations when necessary. Such changes do not

constitute grounds for refunds.

#### **8. Event Cancellation or Postponement**

If an event must be postponed or rescheduled due to circumstances beyond the control of the organizers, registration may be transferred to the rescheduled event date. Refunds will not be issued in these situations.

#### **9. Participant Conduct**

Attendees must conduct themselves in a respectful and professional manner. The organizers reserve the right to remove or deny participation to any attendee whose behavior is disruptive or unsafe. No refund will be issued in such cases.

#### **10. Liability Waiver**

Participants acknowledge that participation in events and travel involves inherent risks. Katapult Events, LLC and SalesFS, LLC are not responsible for personal injury, lost property, travel disruptions, or damages arising from participation in the event.

#### **11. Photography & Media Release**

Participants grant permission for photos and videos taken during the event to be used for marketing and promotional purposes without compensation.

#### **12. Communication**

Participants are responsible for maintaining accurate contact information for event communications.

#### **13. Governing Law**

These Terms and Conditions shall be governed by the laws of the State of Florida.

#### **14. Agreement**

By completing the event registration process, you confirm that you have read and agree to these Terms and Conditions and authorize automatic payments if enrolled in a payment plan.

#### **Katapult Events, LLC and SalesFS, LLC**

d/b/a This Is It Events  
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