

PRIVACY POLICY

1. Who We Are

International Tag Federation (I.T.F)

**1/453 The Boulevard
Kirrawee, 2232
NSW,. Australia**

Email: admin@itagfed.com

2. Anonymity and Pseudonymity

Where lawful and practicable, you may choose to interact with us anonymously or using a pseudonym. However, for most participation, registration, insurance and competition activities, it is not practicable for us to deal with you anonymously.

3. What Personal Information We Collect

The types of personal information we collect depend on your involvement with the I.T.F and may include:

General Personal Information

- Name
- Date of birth
- Gender
- Address
- Email address
- Phone number
- Team, competition and participation details
- Emergency contact details
- Payment and transaction details
- Membership, ticketing and attendance history
- Preferences and interests relating to Tag

Sensitive Information

We may collect sensitive information where reasonably necessary, including:

- Injury and medical information
- Health conditions relevant to participation
- Disability information
- Anti-doping information
- Child safeguarding or screening information (e.g., Working With Children Check status)

Sensitive information is only collected with your consent (or parent/guardian consent for minors) or where required or authorised by law.

4. How We Collect Personal Information

We collect personal information directly from you where reasonable and practicable. We may also collect information from parents or guardians where participants are under 18.

Information may be collected when you:

- Register as a player, coach, referee, volunteer or official
- Register a junior participant
- Join a competition, program or event
- Submit forms, incident reports or medical information
- Purchase tickets, merchandise or services
- Use our websites or apps
- Contact us via phone, email, social media or in person
- Apply for employment or volunteer roles

We may also receive information from National bodies, affiliates, competition administrators, ticketing providers, and service partners involved in delivering Tag activities.

5. Website Use and Cookies

Our websites and digital platforms may use cookies, analytics tools and similar technologies to improve user experience and understand how our services are used.

These tools may collect information such as IP address, browser type, pages visited and time spent on the site. You can disable cookies via your browser settings, although this may affect site functionality.

6. Why We Collect, Use and Disclose Personal Information

We collect, use and disclose personal information where reasonably necessary to perform our functions and activities in administering Tag. This includes:

- Registering and managing participants, teams and competitions
- Communicating fixtures, results, updates and opportunities
- Ensuring participant safety and managing injuries and incidents
- Arranging insurance and complying with legal and safeguarding obligations
- Processing payments and memberships
- Providing news, marketing and promotional communications (you may opt out)
- Improving programs, services and participation experiences
- Research, planning and reporting using de-identified information

We may disclose health or injury information to medical personnel, first aid providers, insurers or emergency services where necessary to protect a participant's health or safety.

7. Direct Marketing

We may use your personal information to send you information about competitions, events, programs and partner offers.

You can opt out of receiving marketing communications at any time by using the unsubscribe link in communications or contacting us directly.

We do not sell personal information. Where partners assist in sending approved communications, they must only use information for the agreed purpose and must provide opt-out options.

8. Disclosure of Personal Information

We may disclose personal information to:

- National bodies, State associations, affiliates and competition administrators
- Coaches, referees and officials where necessary
- Service providers (IT systems, payment processors, email platforms, ticketing providers)
- Insurers and medical providers in the event of injury or incident
- Government, law enforcement or regulatory bodies where required by law

We take reasonable steps to ensure third parties handle personal information securely and only for authorised purposes.

9. Overseas Disclosure

Some service providers may store or process personal information overseas, including in countries such as Singapore, the United States, New Zealand and others where our technology providers operate.

We take reasonable steps, including contractual safeguards, to ensure overseas recipients handle personal information in a manner consistent with Australian privacy law.

10. Children and Junior Participants

We collect personal information about children under 18 where necessary to administer participation in Tag. This information is collected with the consent of a parent or legal guardian.

We take additional steps to protect the privacy of junior participants, particularly in relation to health information, safeguarding requirements and the use of images or video recordings.

11. Photography, Video and Media

Matches, events and programs may be photographed, filmed or live streamed for purposes including promotion of the sport, education, media coverage and historical archiving.

Adult participants are taken to consent to being photographed or filmed unless they notify event organisers otherwise.

Images or video of junior participants will only be used where parent or guardian consent has been provided.

12. Storage and Security

We take reasonable steps to protect personal information from misuse, interference, loss and unauthorised access, modification or disclosure. These steps include:

- Secure online systems

- Password protection and access controls
- Staff and volunteer confidentiality obligations
- Secure disposal practices

13. Data Retention

We retain personal information only for as long as necessary for our functions and legal obligations. Some records — such as incident reports, insurance documentation, safeguarding records and disciplinary matters — may be retained for extended periods to meet legal, insurance and risk management requirements.

When information is no longer required, we take reasonable steps to destroy or de-identify it.

14. Access and Correction

You may request access to personal information we hold about you and request corrections if it is inaccurate, incomplete or out of date.

Requests can be made by contacting the International Tag Federation Privacy Officer. We may need to verify your identity before processing your request.

15. Notifiable Data Breaches

If we experience a data breach that is likely to result in serious harm, we will investigate and notify affected individuals and the Office of the Australian Information Commissioner (OAIC) as soon as practicable, in accordance with the Privacy Act.

16. Complaints

If you believe we have breached your privacy, please contact the International Tag Federation using the details in point 1.

We will investigate and respond within a reasonable time.

If you are not satisfied with our response, you may lodge a complaint with the Office of the Australian Information Commissioner (OAIC) at www.oaic.gov.au.

17. Changes to This Policy

We may update this Privacy Policy from time to time. The most current version will be available on our website.